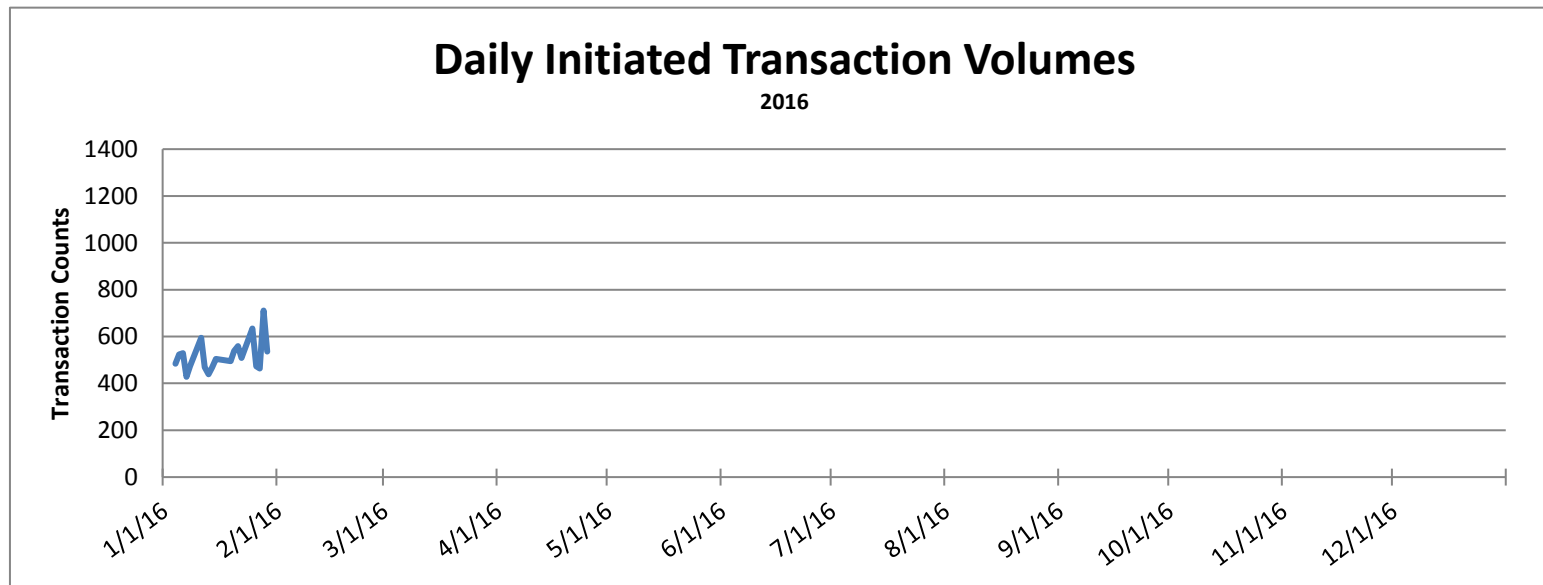
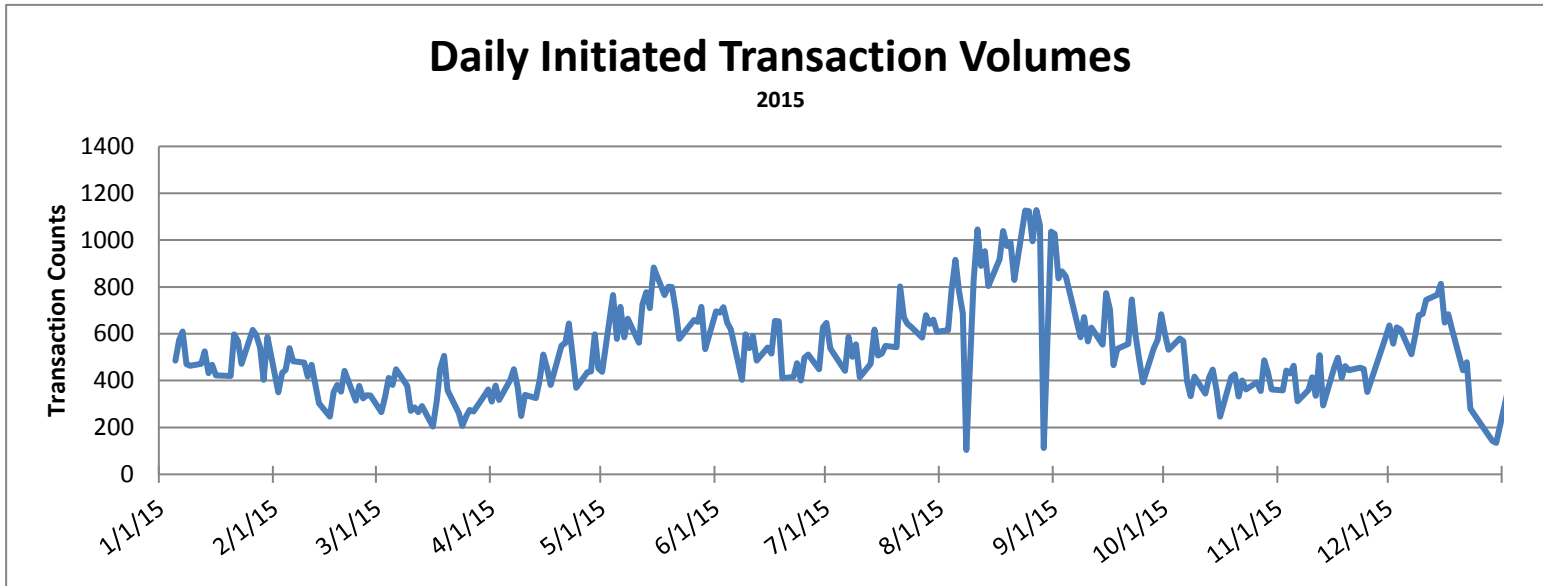


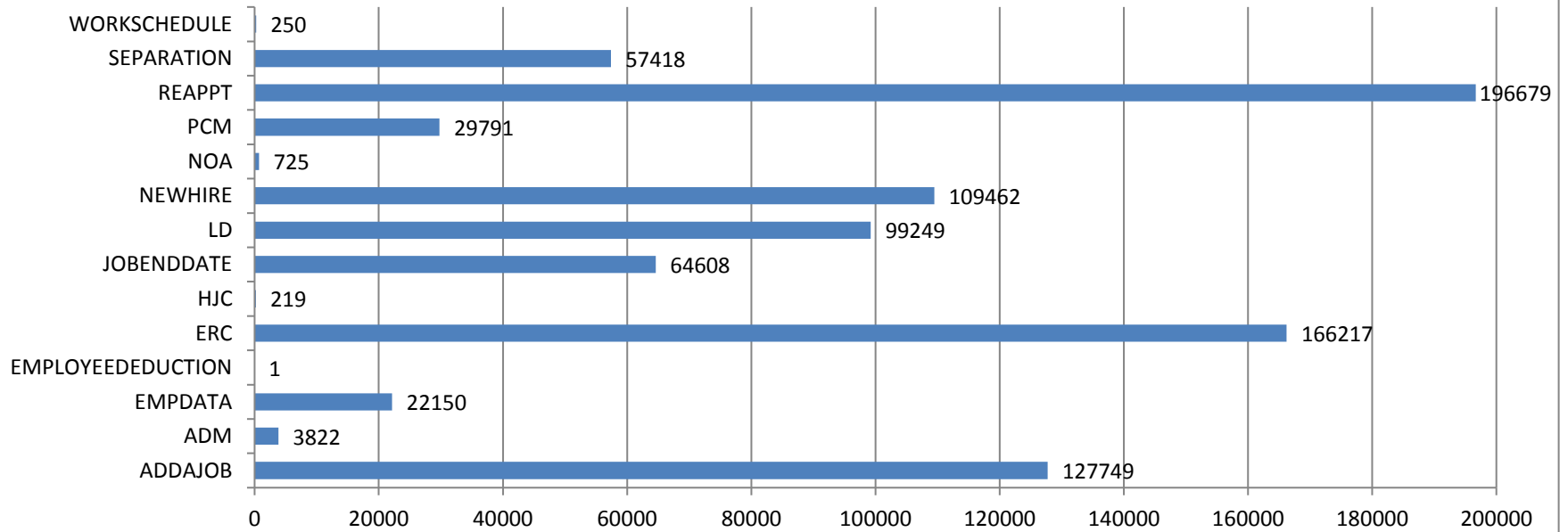
HR Front End Metrics - As of 1/31/2016



Completed Transactions

Feb 22, 2009 - Jan 31, 2016

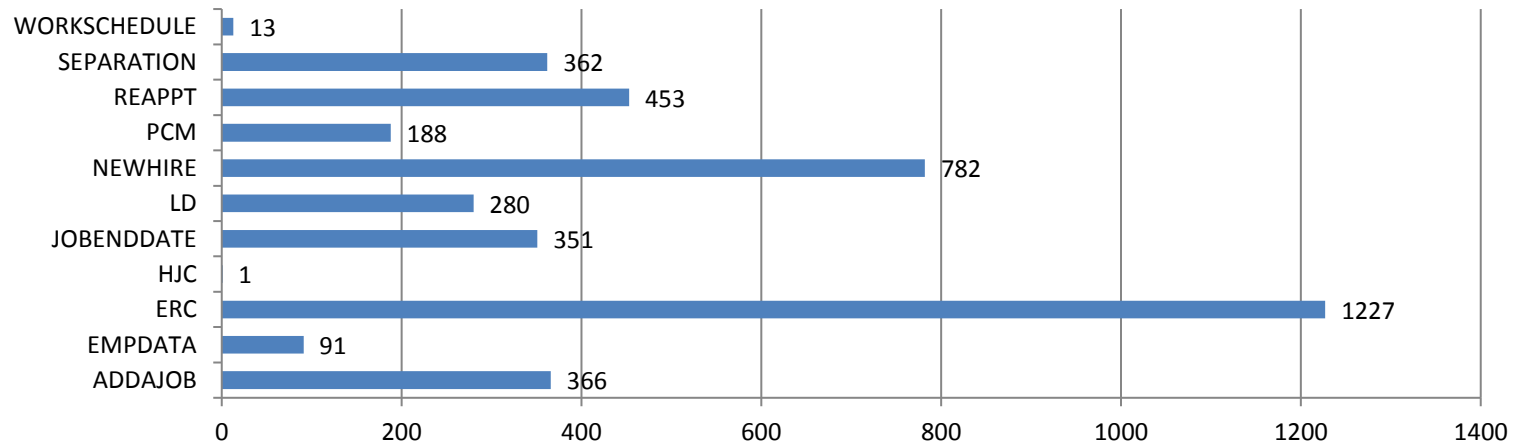
878,340 Transactions



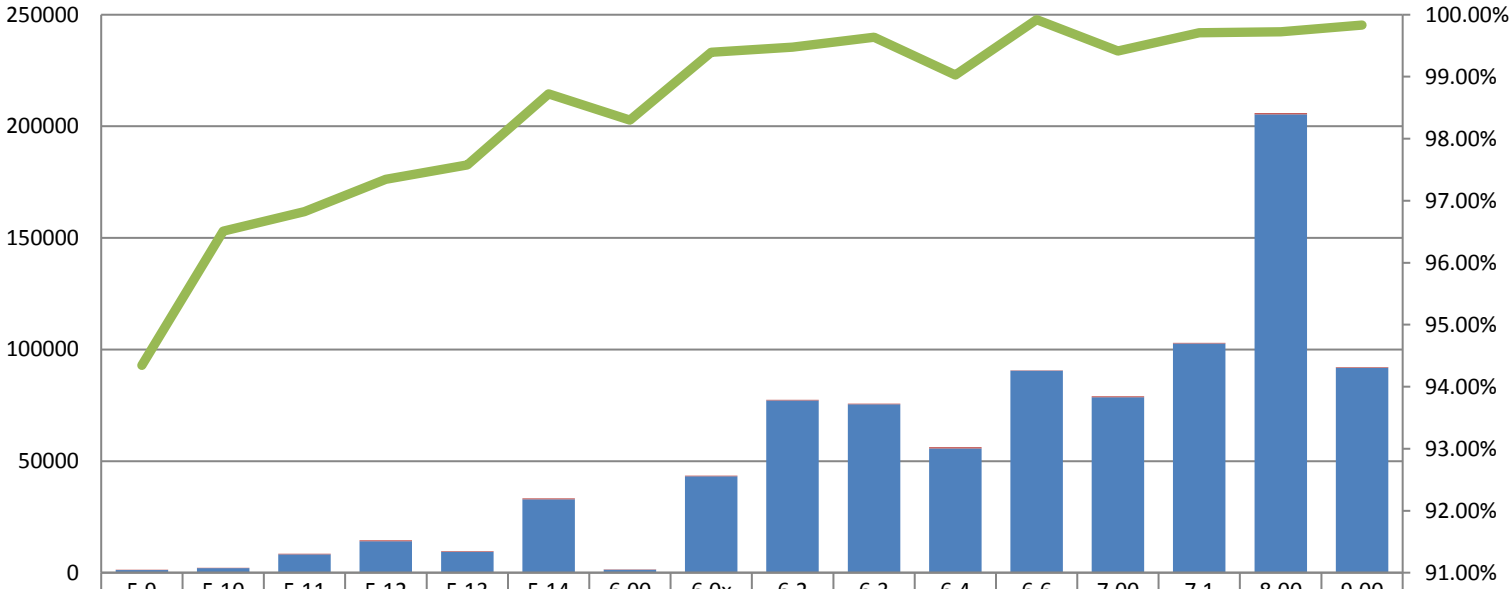
Failed Transactions by Type

Feb 22, 2009 - Jan 31, 2016

4,114 Transactions



Transaction Volume/Apply Stats by Release

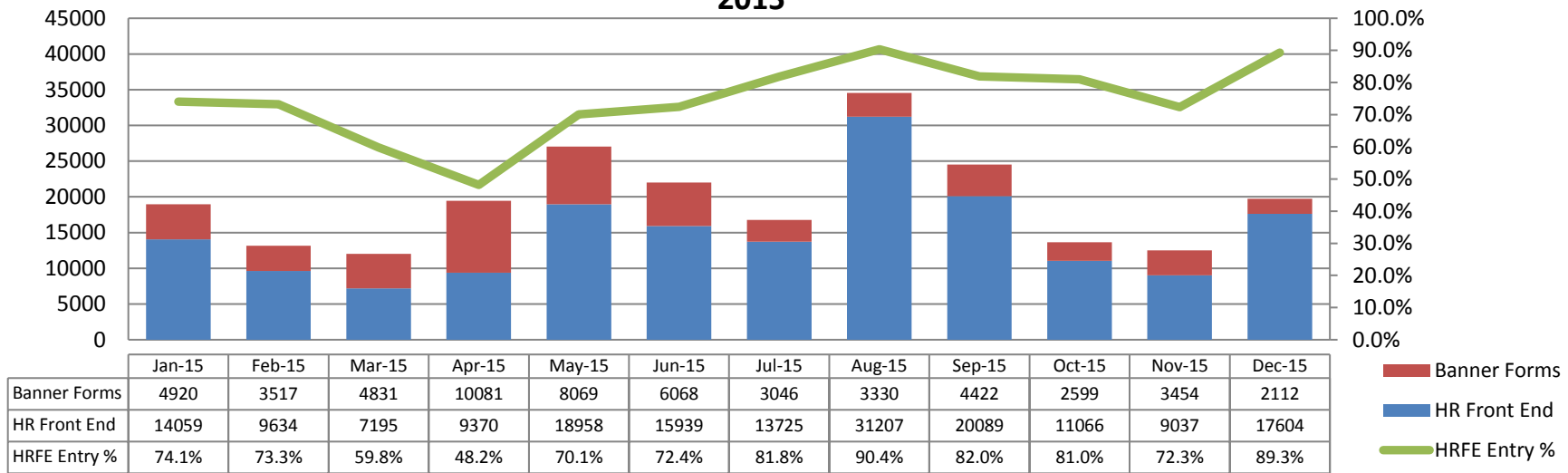


	5.9	5.10	5.11	5.12	5.13	5.14	6.00	6.0x	6.2	6.3	6.4	6.6	7.00	7.1	8.00	9.00
Transactions Failed Apply	69	72	268	385	233	425	23	263	405	275	545	72	463	301	572	152
Transactions Applied	1151	1991	8176	14126	9377	32926	1331	43177	77129	75507	55649	90456	78610	102748	205431	91873
Apply Success Rate	94.34%	96.51%	96.83%	97.35%	97.58%	98.73%	98.30%	99.39%	99.48%	99.64%	99.03%	99.92%	99.41%	99.71%	99.72%	99.83%

- Transactions Failed Apply
- Transactions Applied
- Apply Success Rate

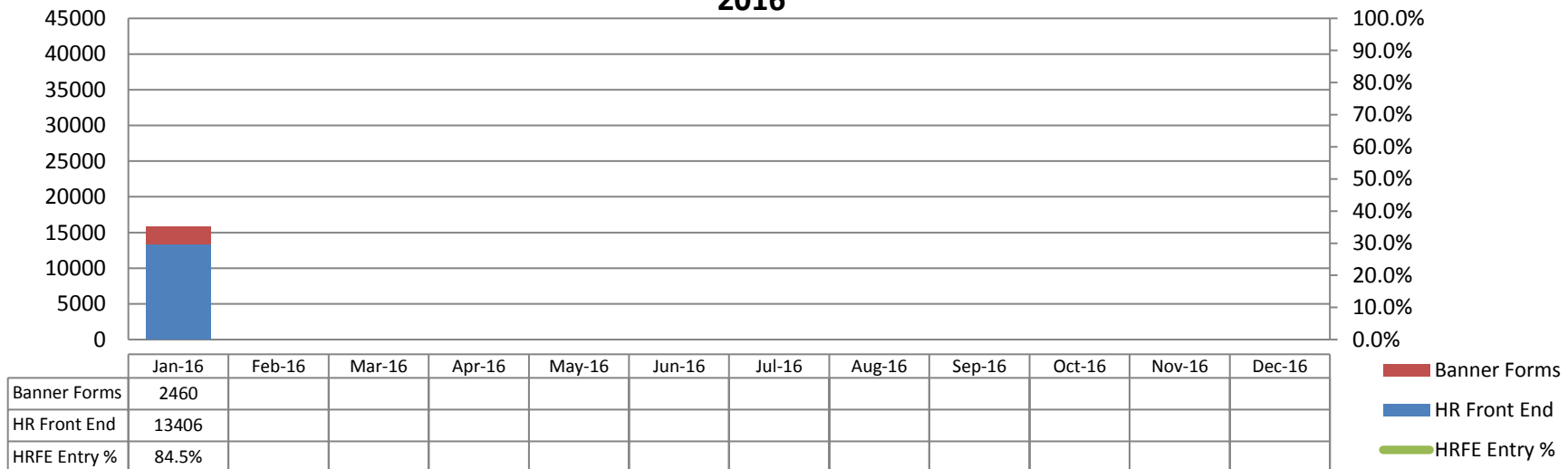
Banner Forms/HR Front End - Transactions Entered

2015



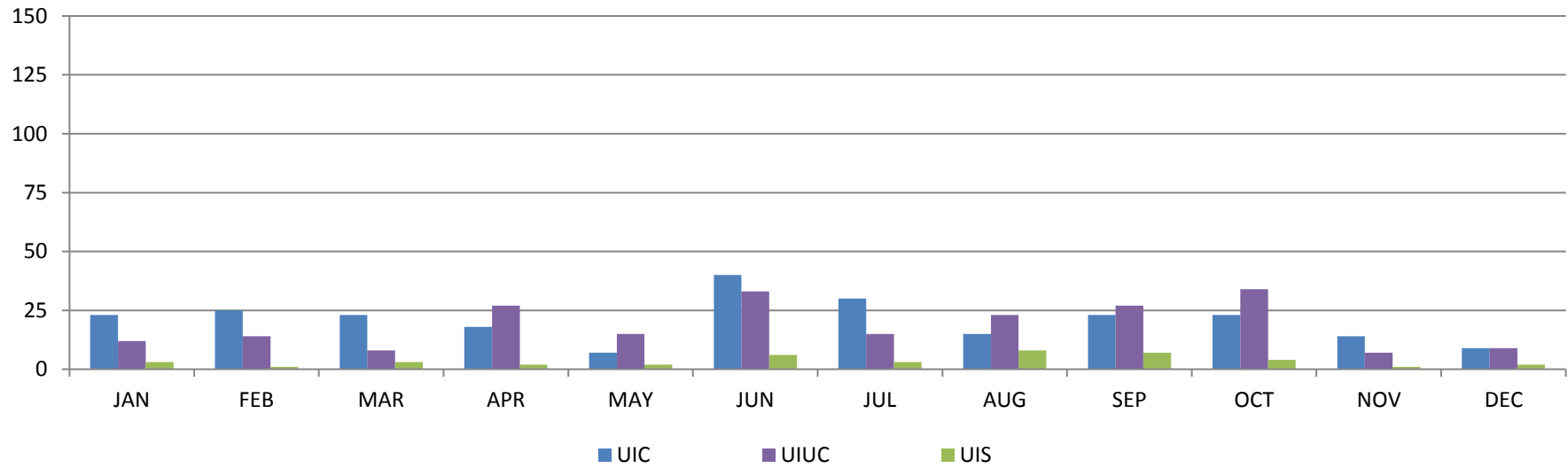
Banner Forms/HR Front End - Transactions Entered

2016



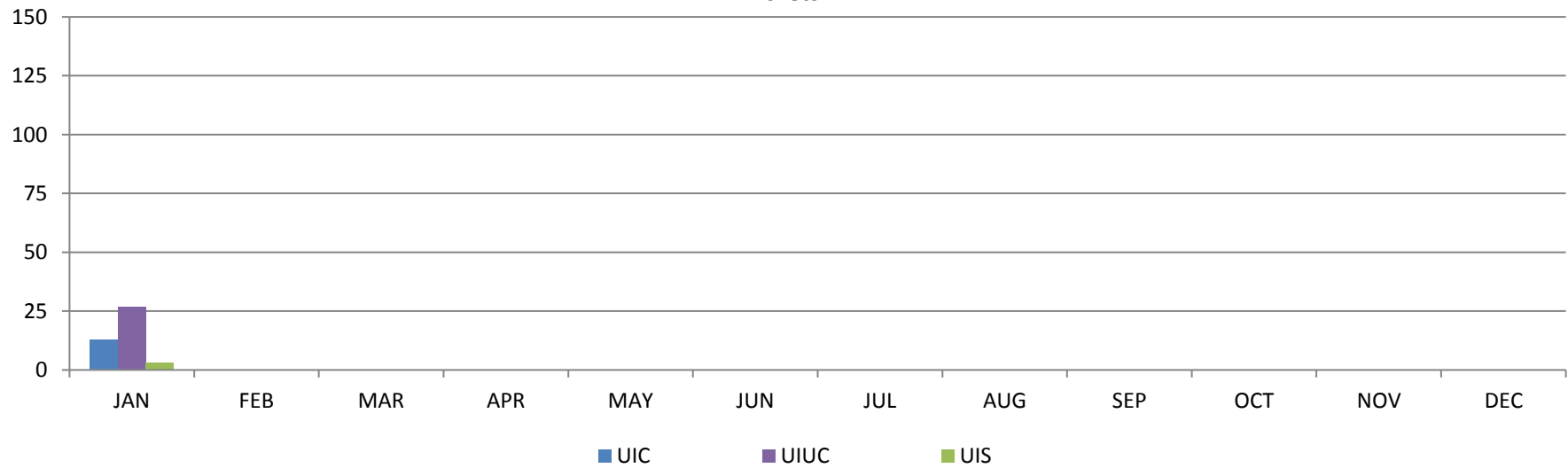
Service Desk Tickets Created by Campus

2015
Tickets



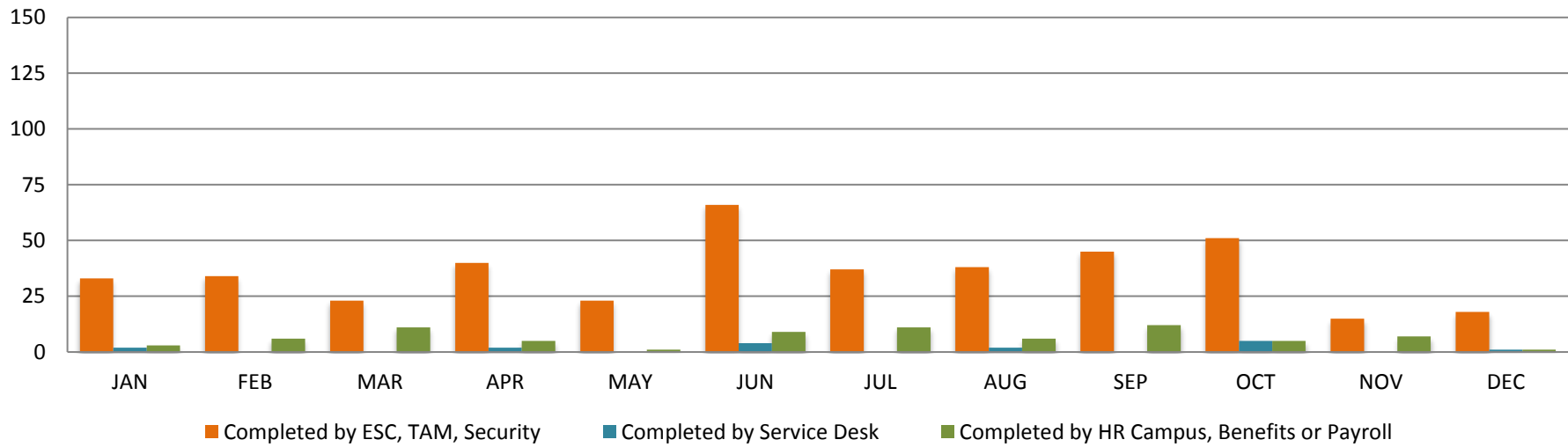
Service Desk Tickets Created by Campus

2016
Tickets



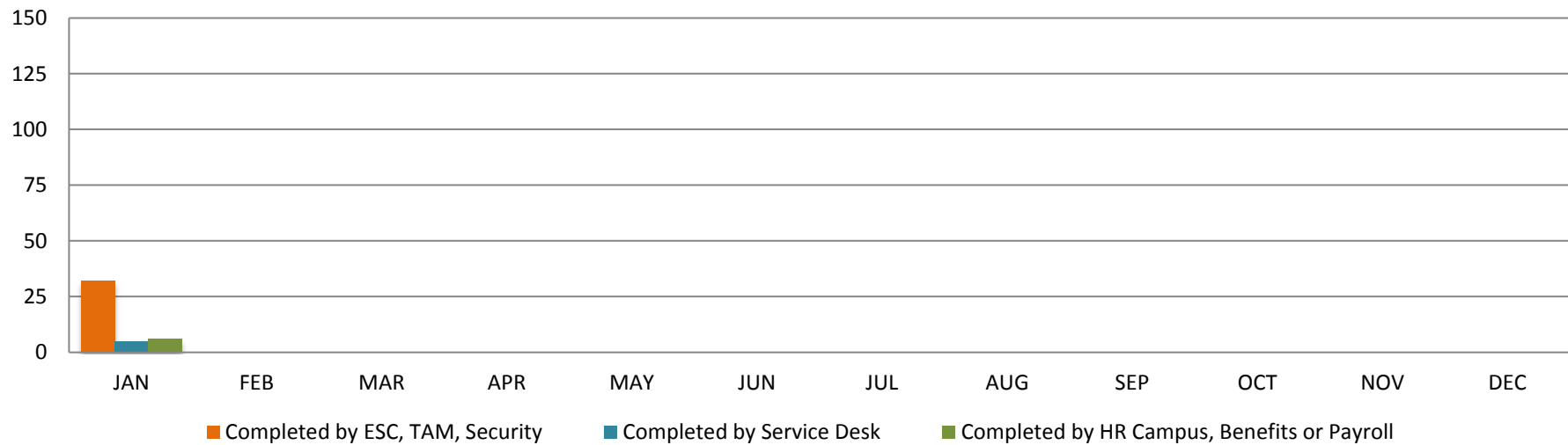
Production Support

2015
Tickets

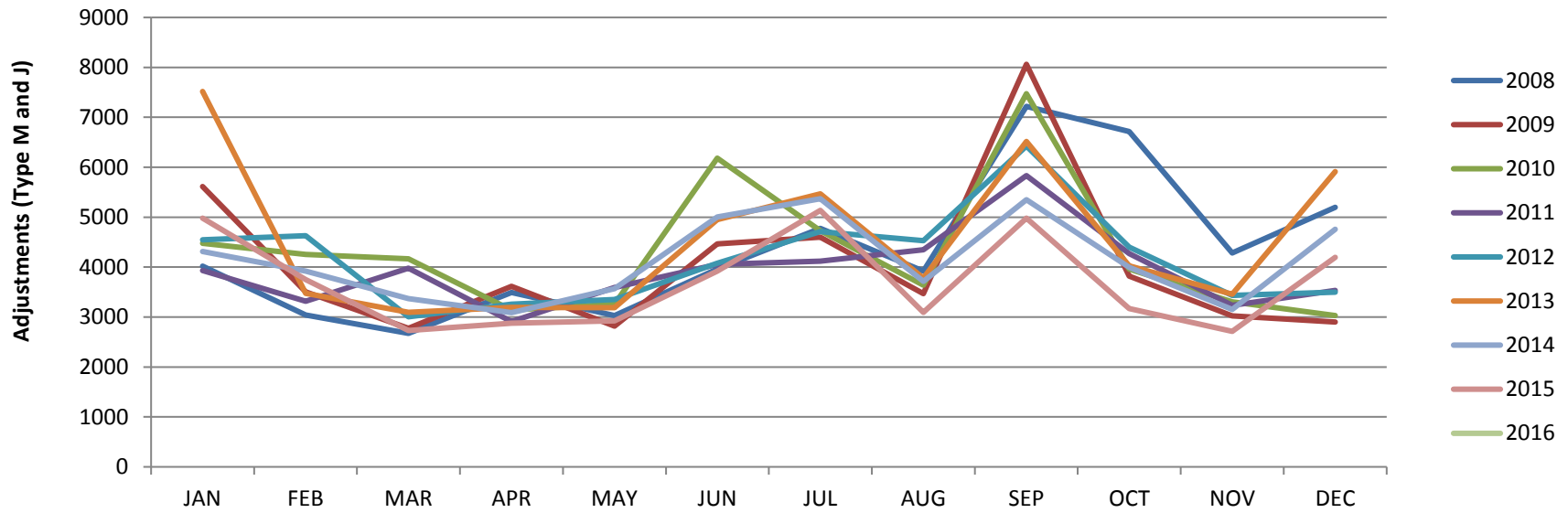


Production Support

2016
Tickets



Pay Adjustment Comparison



Defects and Change Requests Entered

