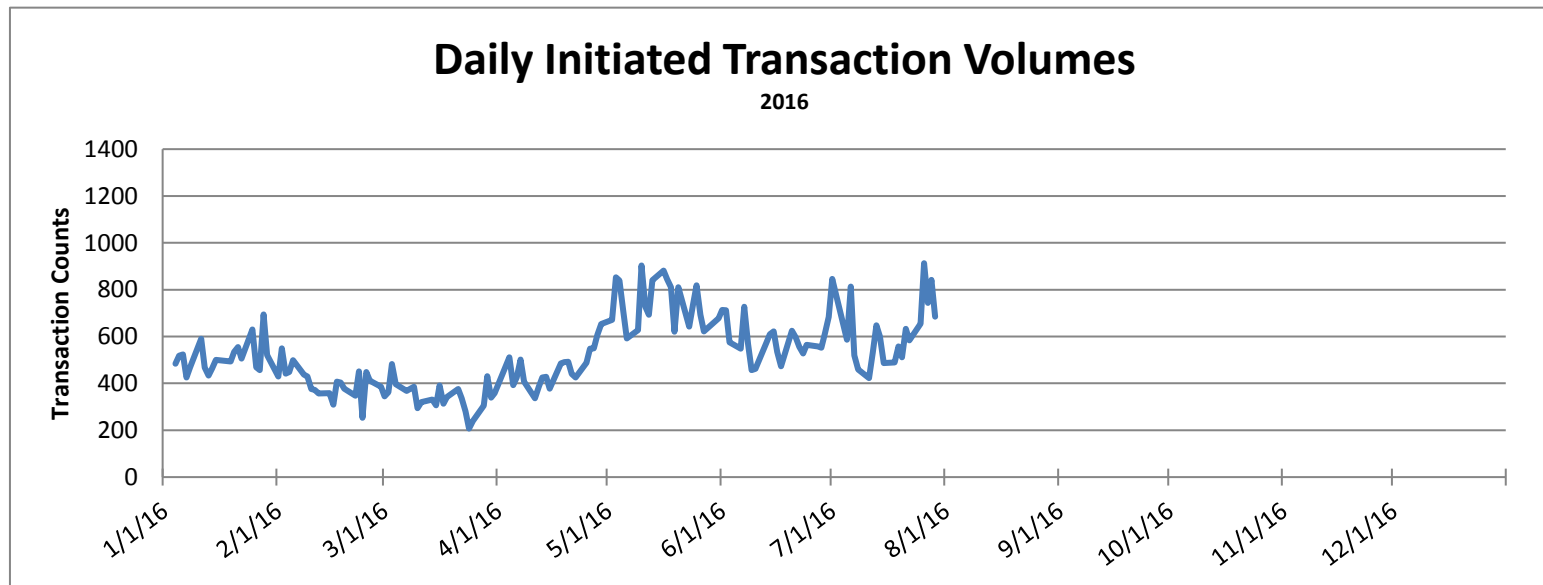
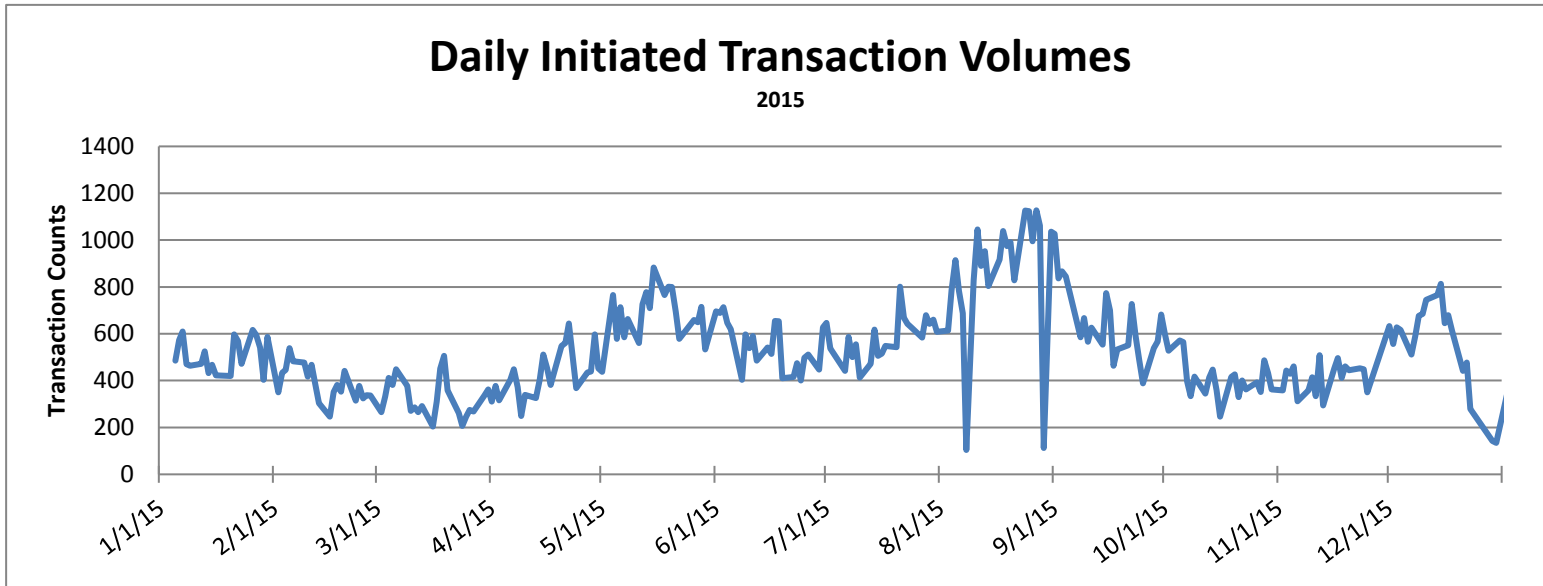


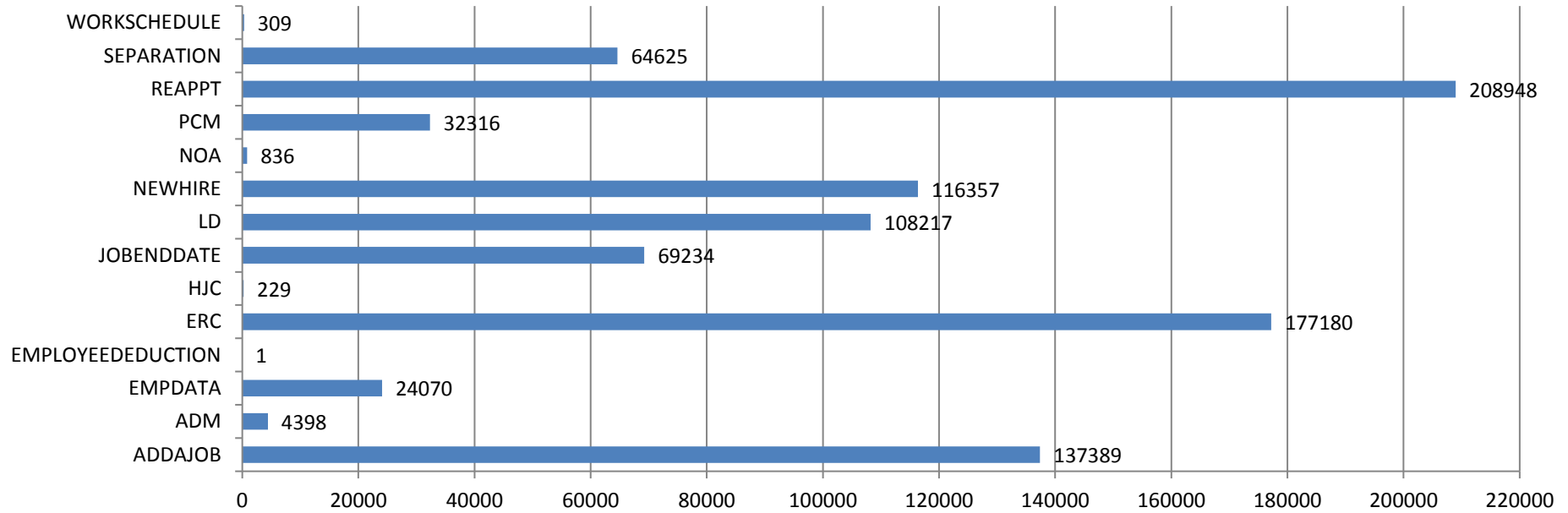
HR Front End Metrics - As of 7/31/2016



Completed Transactions

Feb 22, 2009 - July 31, 2016

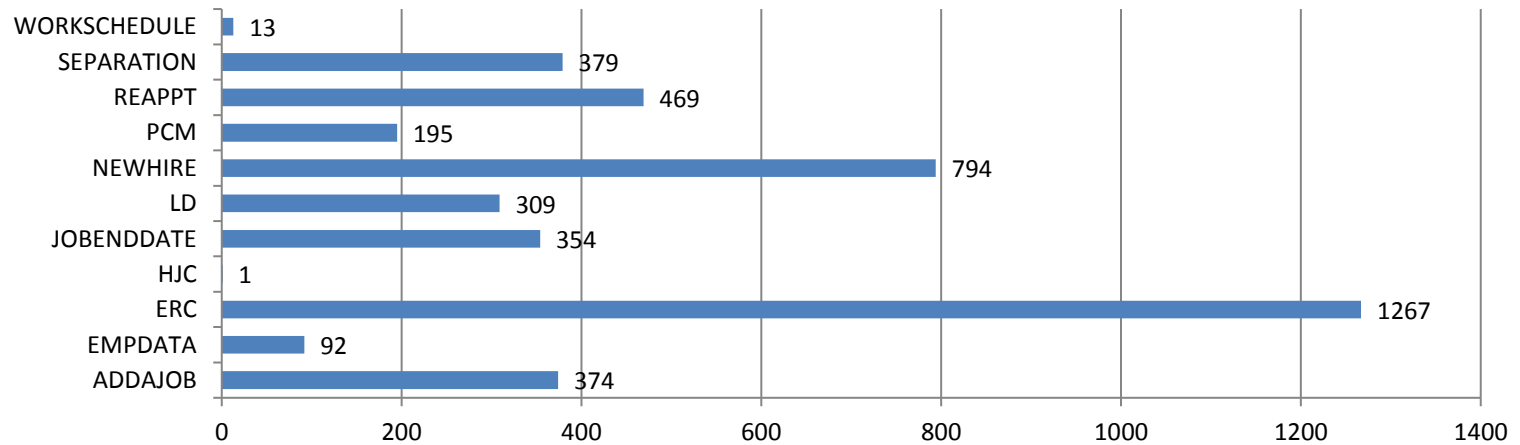
944,109 Transactions



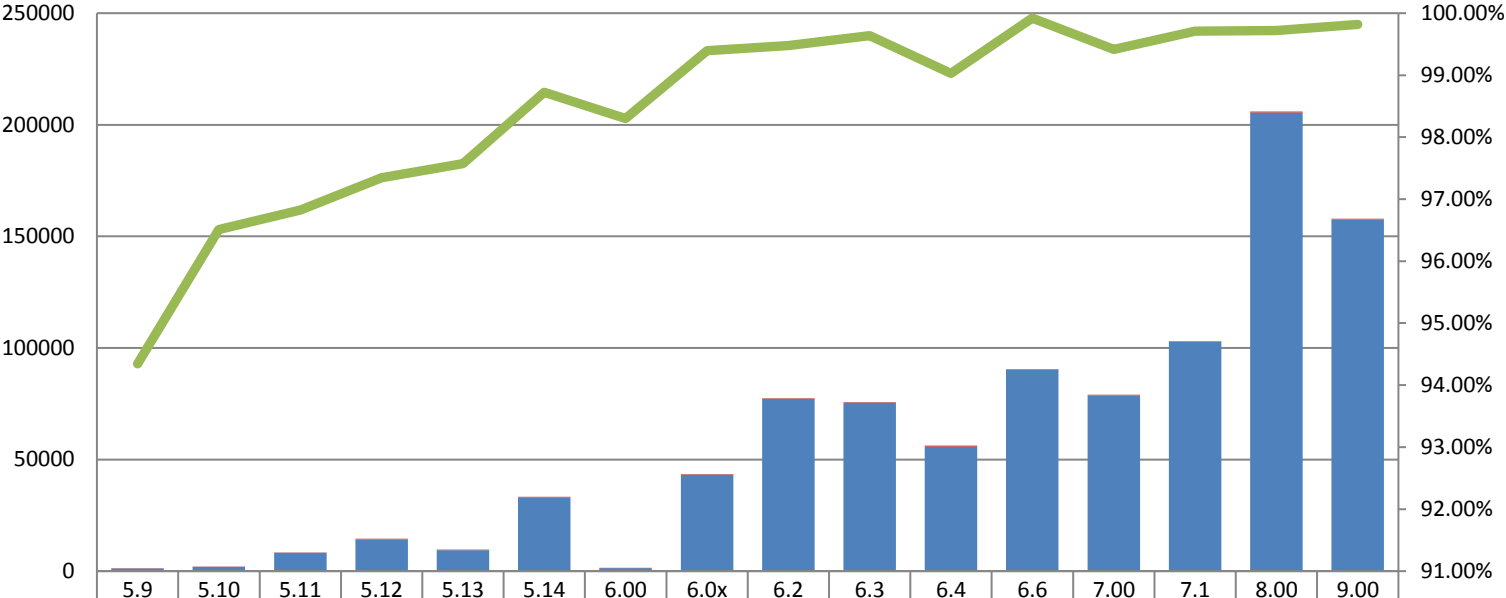
Failed Transactions by Type

Feb 22, 2009 - July 31, 2016

4,247 Transactions



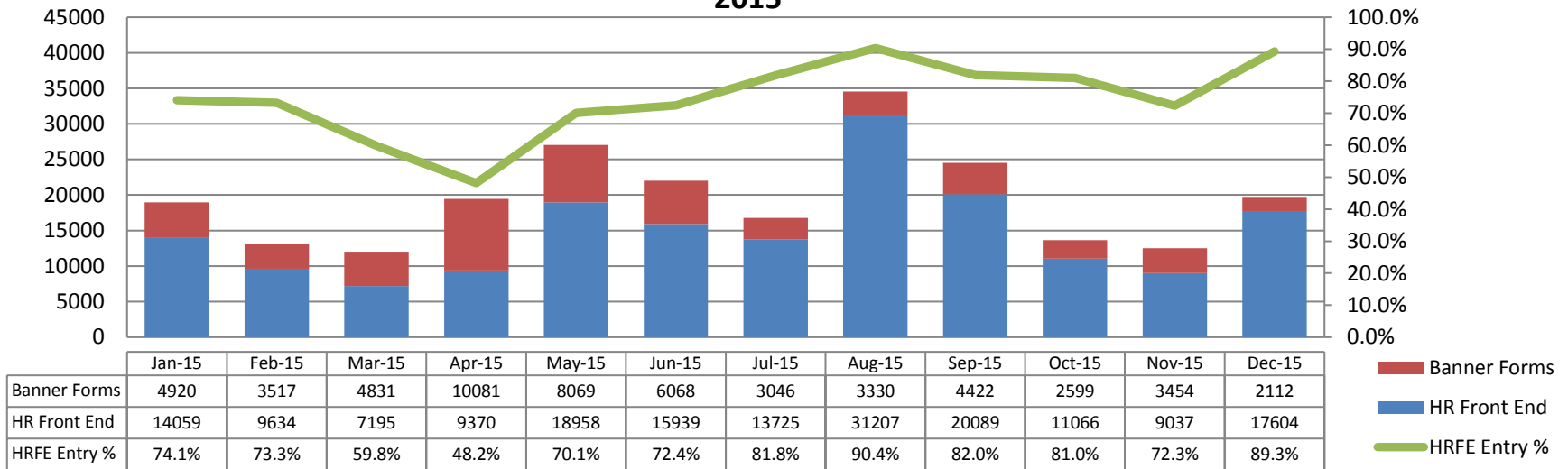
Transaction Volume/Apply Stats by Release



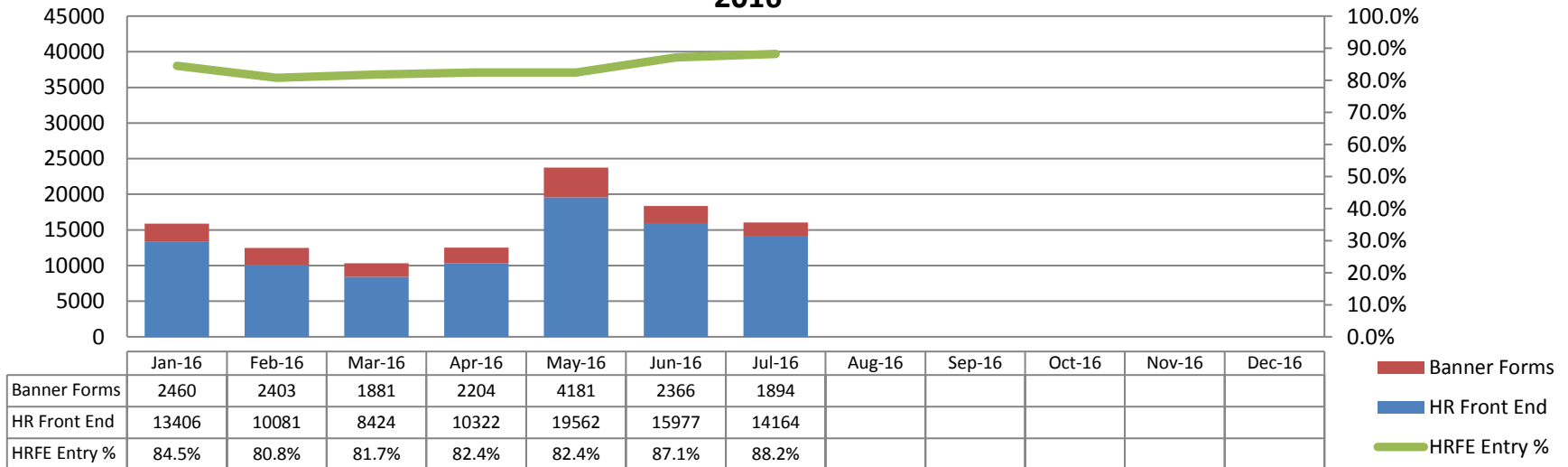
	5.9	5.10	5.11	5.12	5.13	5.14	6.00	6.0x	6.2	6.3	6.4	6.6	7.00	7.1	8.00	9.00
Transactions Failed Apply	69	72	268	385	233	425	23	263	405	275	545	72	463	301	572	285
Transactions Applied	1151	1991	8176	14126	9377	32926	1331	43177	77129	75507	55649	90456	78610	102748	205431	157642
Apply Success Rate	94.34%	96.51%	96.83%	97.35%	97.58%	98.73%	98.30%	99.39%	99.48%	99.64%	99.03%	99.92%	99.41%	99.71%	99.72%	99.82%

- Transactions Failed Apply
- Transactions Applied
- Apply Success Rate

Banner Forms/HR Front End - Transactions Entered 2015

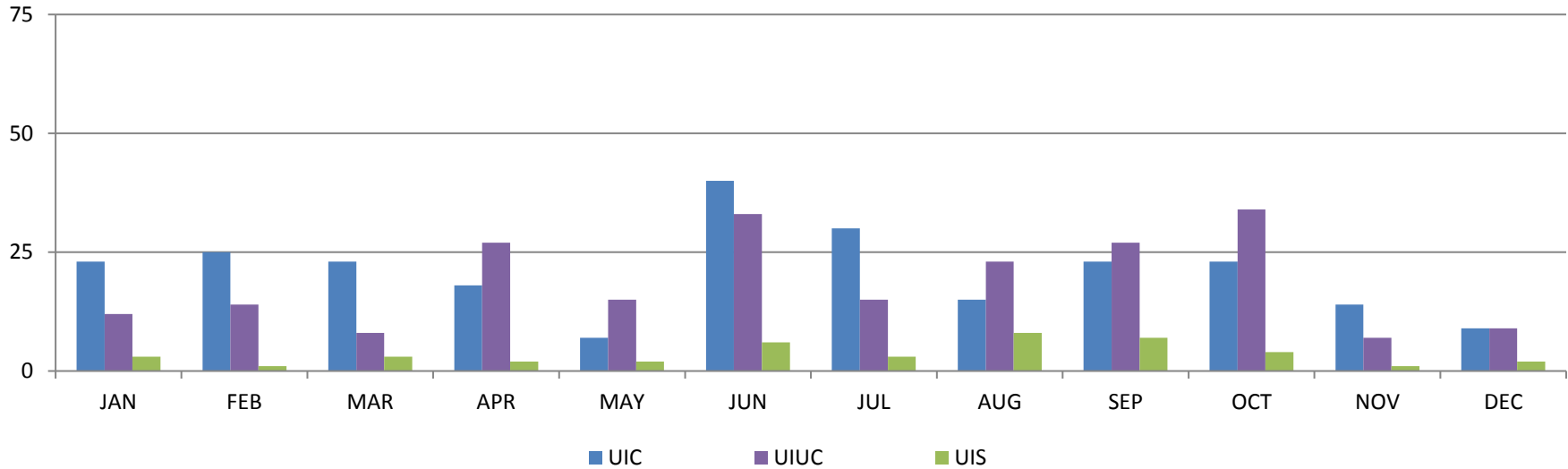


Banner Forms/HR Front End - Transactions Entered 2016



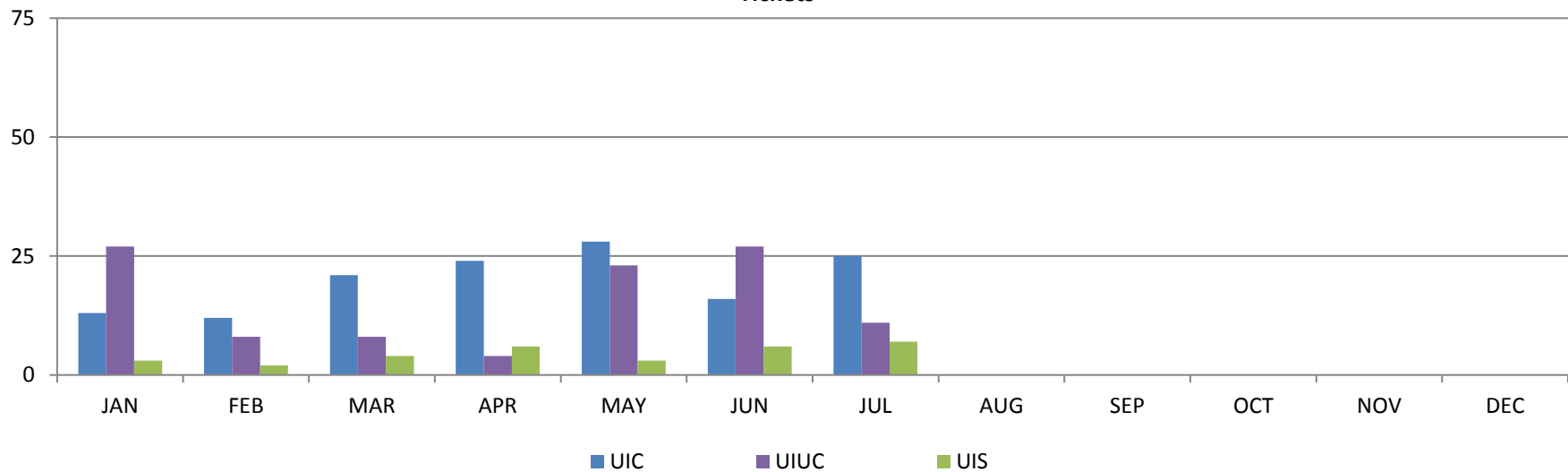
Service Desk Tickets Created by Campus

2015
Tickets



Service Desk Tickets Created by Campus

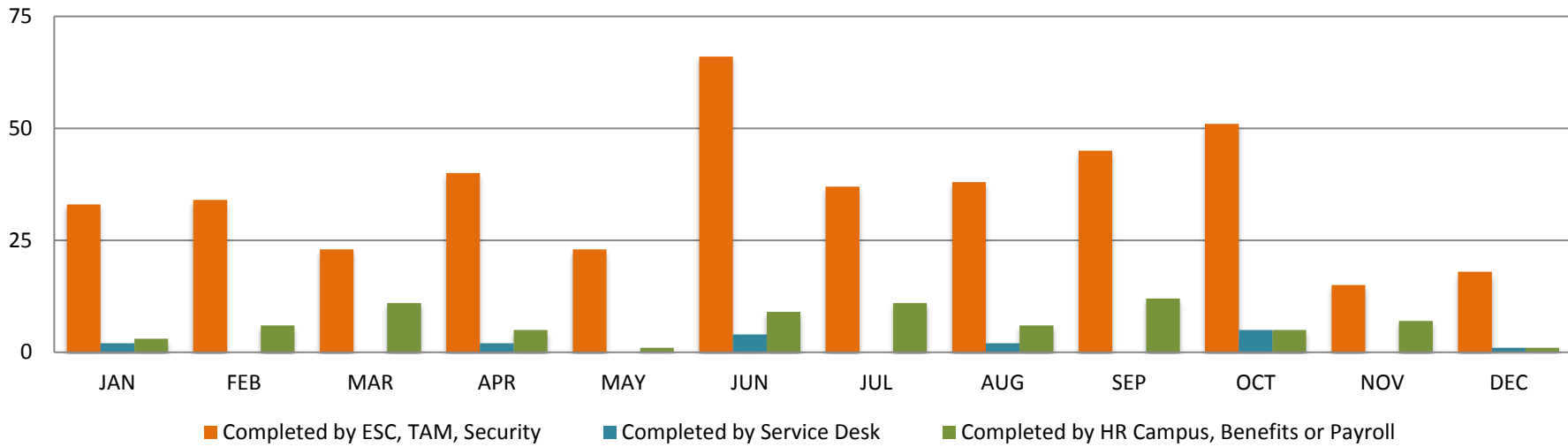
2016
Tickets



Production Support

2015

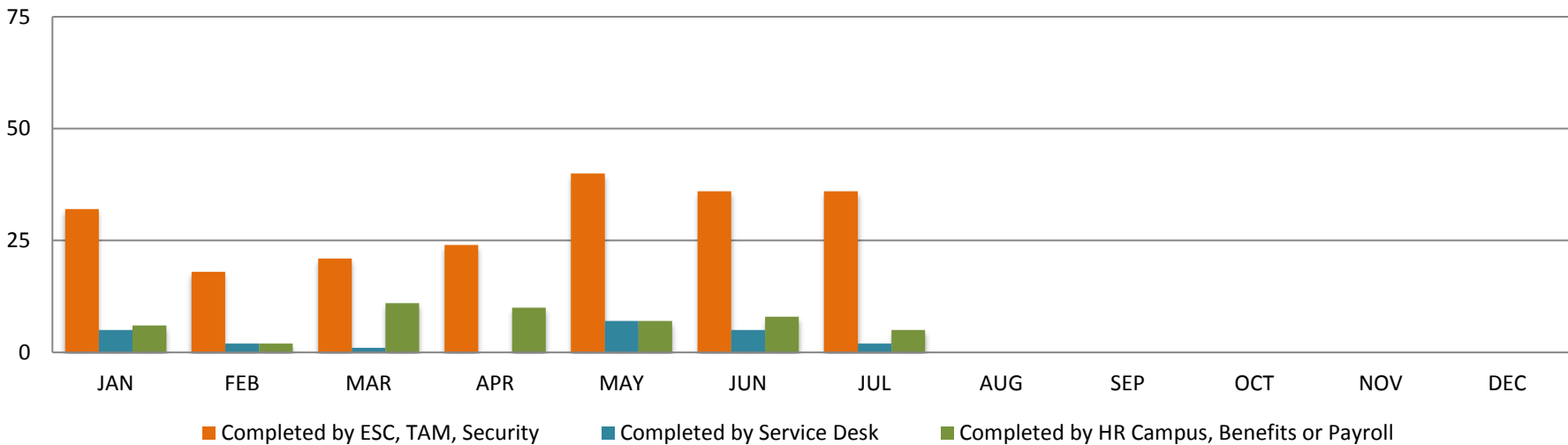
Tickets



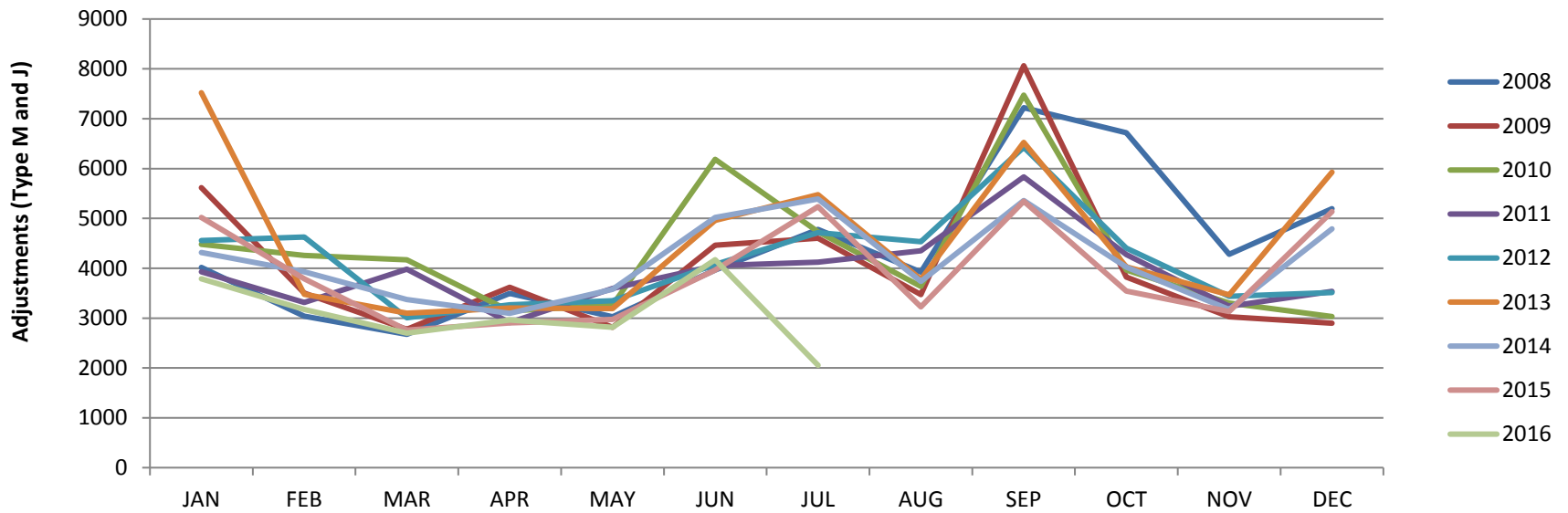
Production Support

2016

Tickets



Pay Adjustment Comparison



Defects and Change Requests Entered

