

Benefit Plans

Contact Information

PLAN COMPONENT	CONTACT FOR:	NAME AND ADDRESS	CUSTOMER SERVICE CONTACTS
Quality Care Health Plan (QCHP)			
QCHP Medical Plan Administrator	Medical service information, claim forms, ID cards, claim filing/resolution, and pre-determination of benefits.	CIGNA Group Number 3181456 CIGNA HealthCare P.O. Box 5200 Scranton, PA 18505-5200	(800) 962-0051 (nationwide) (800) 526-0844 (TDD/TTY) http://provider.healthcare.cigna.com/soi.html
QCHP Notification and Medical Case Management Administrator	Notification prior to hospital services. Non-compliance penalty of \$800 applies.	Intracorp, Inc. (no address required)	(800) 962-0051 (800) 526-0844 (TDD/TTY) http://provider.healthcare.cigna.com/soi.html
QCHP Prescription Drug Plan Administrator	Prescription drug coverage information, pharmacy network, mail order drugs, specialty pharmacy, ID cards, and claim filing.	Medco Group No. 1400 Paper Claims: P.O. Box 2080 Lee's Summit, MO 64063 Mail Order Prescriptions: P.O. Box 30493 Tampa, FL 33630-3493	(800) 899-2587 (nationwide) (800) 759-1089 (TDD/TTY) http://www.medco.com
QCHP Behavioral Health Administrator	Mental Health and Substance Abuse treatment notification, authorization, claim forms, and claim filing/resolution.	Magellan Behavioral Health Group Number 3181456 P.O. Box 2216 Maryland Heights, MO 63043	(800) 513-2611 (800) 526-0844 (TDD/TTY) http://www.MagellanHealth.com

HEALTH PLAN	TOLL-FREE PHONE	TDD/TTY NUMBER	WEB SITE ADDRESS
Managed Care Health Plans (HMO or OAP)			
Health Alliance HMO	(800) 851-3379	(217) 337-8137	http://www.healthalliance.org
Health Alliance Illinois	(800) 851-3379	(217) 337-8137	http://www.healthalliance.org
HealthLink OAP	(800) 624-2356	(800) 624-2356 ext. 6280	http://www.healthlink.com
HMO Illinois	(800) 868-9520	(800) 888-7114	http://www.bcbsil.com/stateofillinois/
OSF Health Plans	(888) 716-9138	(888) 817-0139	http://www.osfhealthplans.com
OSF Winnebago	(888) 716-9138	(888) 817-0139	http://www.osfhealthplans.com
PersonalCare	(800) 431-1211	(217) 366-5551	http://www.personalcare.org
Unicare HMO	(888) 234-8855	(312) 234-7770	http://www.unicare.com

Benefit Plans

Contact Information

PLAN COMPONENT	CONTACT FOR:	NAME AND ADDRESS	CUSTOMER SERVICE CONTACTS
Vision Plan			
Vision Plan Administrator	Vision services, benefits, network providers, claim forms and filing.	EyeMed Vision Care Out-of-network Claims P.O. Box 8504 Mason, OH 45040-7111	(866) 723-0512 (800) 526-0844 (TDD/TTY) http://www.eyemedvisioncare.com
Dental Plan			
Quality Care Dental Plan (QCDP) Administrator	Dental services, claim filing, ID cards.	CompBenefits, Inc. Group Number 950 P.O. Box 4677 Chicago, IL 60680-4677	(800) 999-1669 (312) 829-1298 (TDD/TTY) http://www.compbenefits.com
Life Insurance, AD&D, and Supplemental Long Term Disability Insurance			
State Life and AD&D Insurance	Life insurance coverage, Accidental Death and Dismemberment coverage, and claims information.	Minnesota Life Insurance Co. 1 North Old State Capitol, Suite 305 Springfield, IL 62701	(888) 202-5525 (800) 526-0844 (TDD/TTY)
University Life Insurance	Life insurance coverage and claims information.	ReliaStar Life Insurance Company P.O. Box 20 Minneapolis, MN 55440	Contact your campus Benefits office. (866) 669-4772 (217) 265-5620 (C-U Area) Select option #1 at the prompt.
University AD&D Insurance	Accidental Death and Dismemberment coverage and claims information.	Continental Casualty Co. Contact your campus Benefits office.	(866) 669-4772 (217) 265-5620 (C-U Area) Select option #1 at the prompt.
Voluntary Supplemental Long Term Disability Insurance	Supplemental long term disability insurance coverage and claims information.	Prudential Insurance Company of America 751 Broad Street Newark, NJ 07102	(800) 290-5903
Long Term Care (LTC) Insurance			
Long Term Care Plan Administrator	Long Term Care coverage and claims information.	MetLife (no address required)	(800) 438-6388 (800) 638-1004 (TDD/TTY)
Flexible Spending Accounts (FSA)			
FSA Plan Administrator	Information on MCAP/DCAP and claim eligibility.	Fringe Benefits Management Company (FBMC) P.O. Box 1800 Tallahassee, FL 32302-1800	(800) 342-8017 (800) 955-8771 (TDD/TTY) (850) 514-5817 (Fax) http://www.fbmc-benefits.com
Employee Assistance Programs (EAP)			
State Employee Assistance Program	Confidential assistance, counseling, and referral services.	Magellan Behavioral Health P.O. Box 543253 Chicago, IL 60654	(866) 659-3848 (800) 526-0844 (TDD/TTY) http://www.magellanhealth.com
University Employee Assistance Program	Confidential assistance, counseling, and referral services.	Chicago Campus Psychiatric Institute, Rm 511 1601 W. Taylor Chicago, IL 60612 Springfield Campus Human Resources K30 P.O. Box 19243 Springfield, IL 62794 Urbana Campus 1011 West University Ave. Urbana, IL 61801	(312) 996-3588 (217) 244-5312 24-hour mental health crisis line: (217) 359-4141