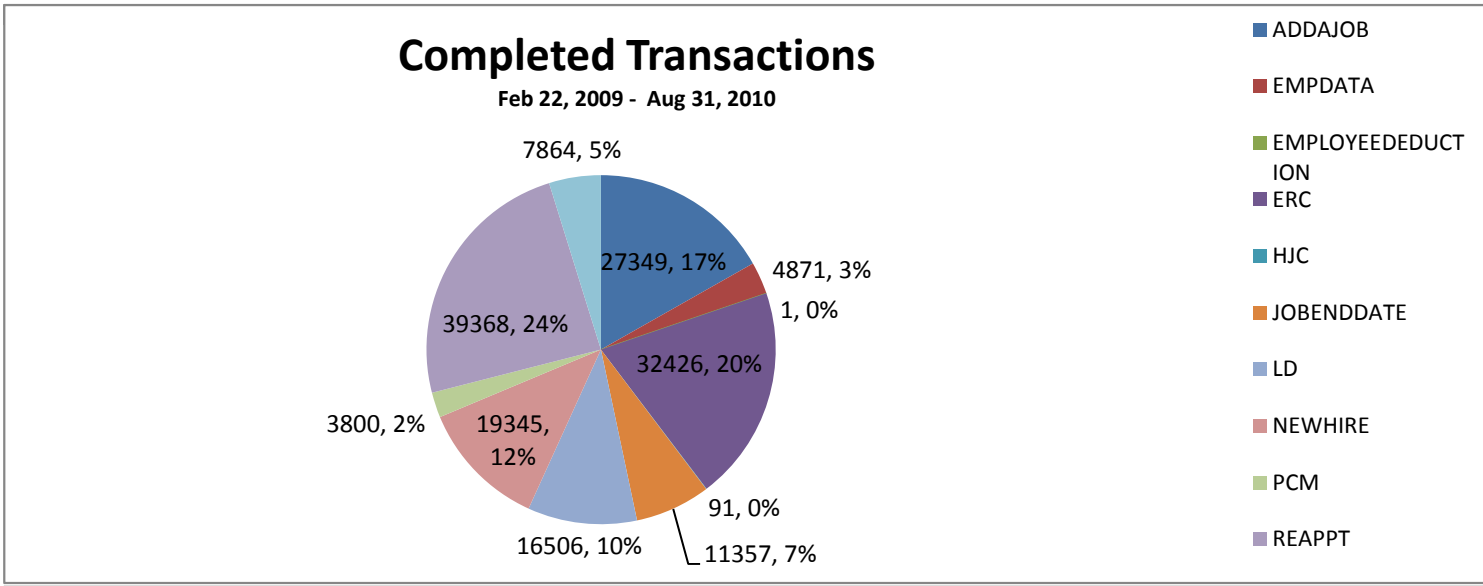
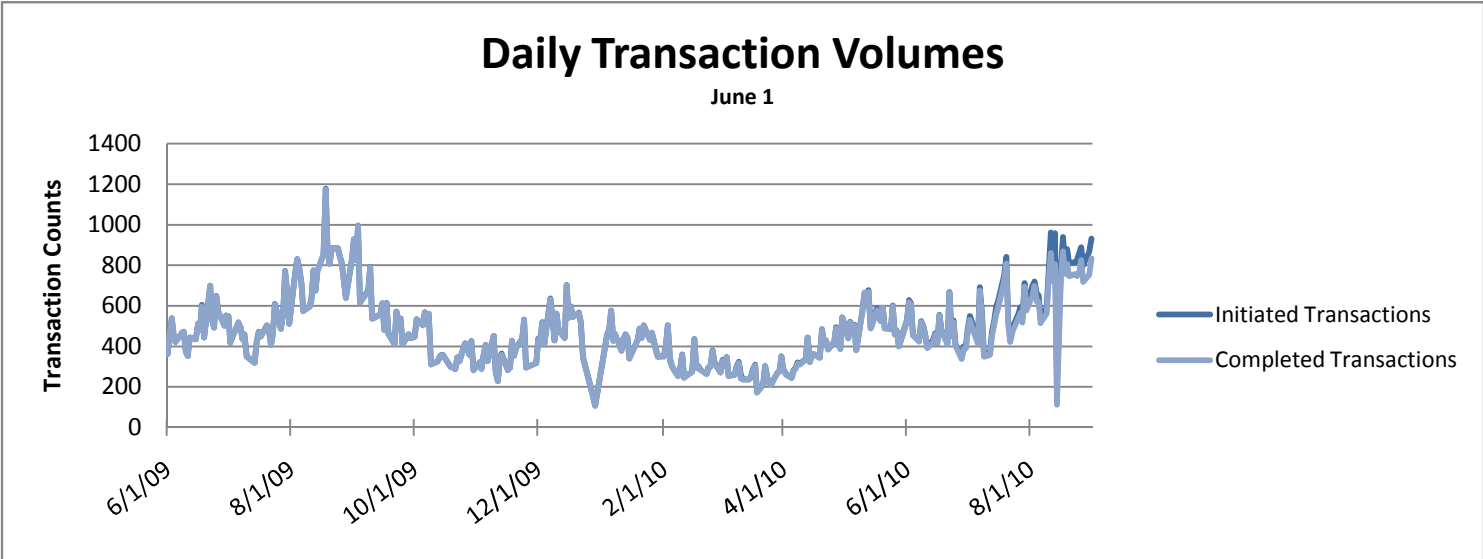


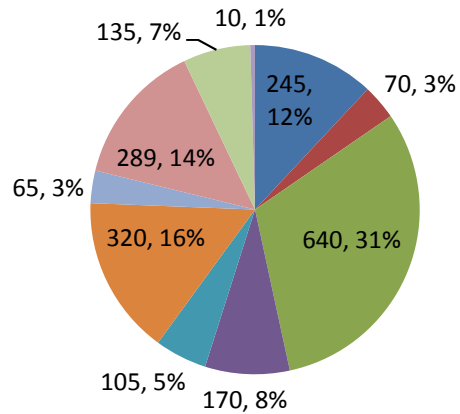
HR Front End Metrics -

As of 8/31/10



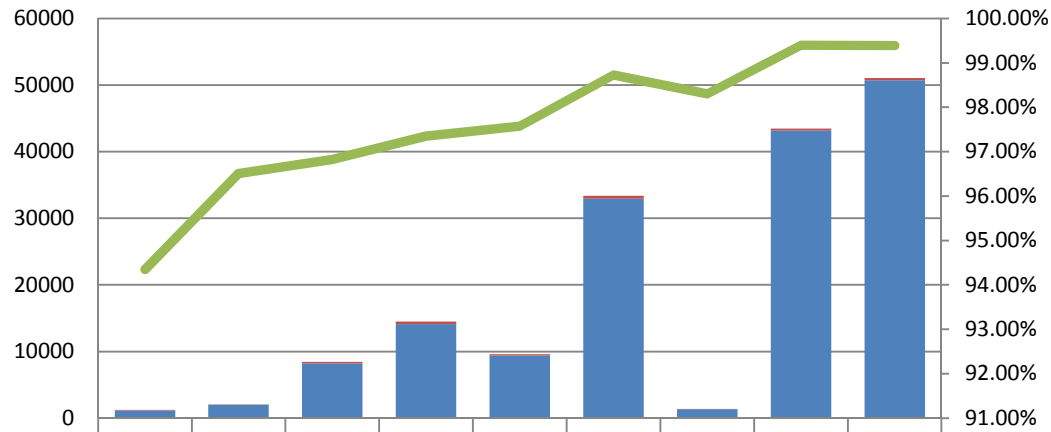
Failed Transactions by Type

Feb 22, 2009 - Aug 31, 2010



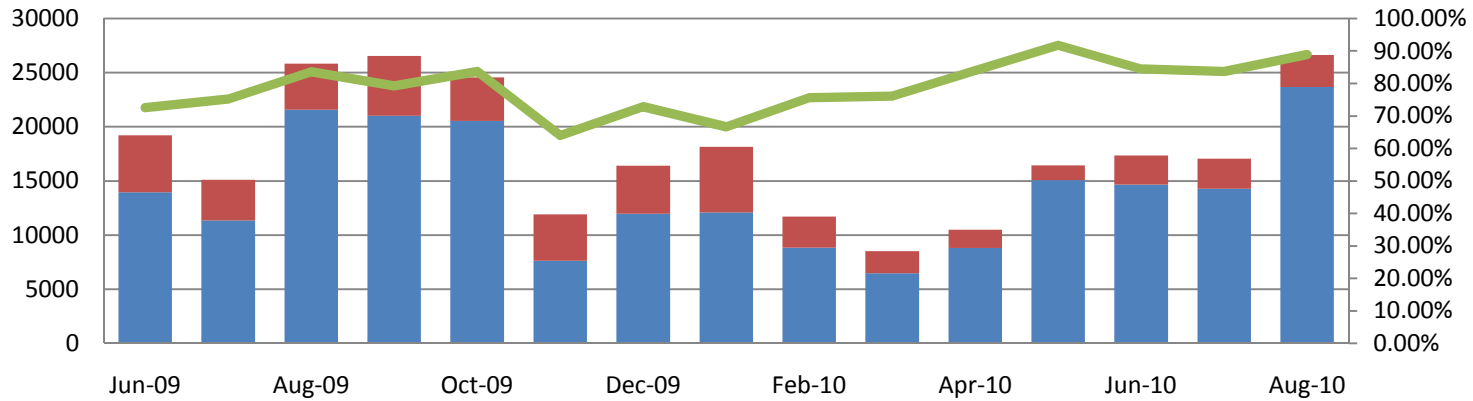
- ADDAJOB
- EMPDATA
- ERC
- JOBENDDATE
- LD
- NEWHIRE
- PCM
- REAPPT
- SEPARATION
- WORKSCHEDULE

Transaction Volume/Apply Stats by Release



| | | | | | | | | | |
|---------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Transactions Failed Apply | 69 | 72 | 268 | 385 | 233 | 425 | 23 | 263 | 311 |
| Transactions Applied | 1151 | 1991 | 8176 | 14126 | 9377 | 32926 | 1331 | 43177 | 50740 |
| Apply Success Rate | 94.34% | 96.51% | 96.83% | 97.35% | 97.58% | 98.73% | 98.30% | 99.39% | 99.39% |

Banner Forms/HR Front End - Transactions Entered



| | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 | May-10 | Jun-10 | Jul-10 | Aug-10 |
|--------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Banner Forms | 5266 | 3737 | 4243 | 5511 | 4010 | 4295 | 4457 | 6056 | 2857 | 2034 | 1683 | 1350 | 2690 | 2780 | 2955 |
| HR Front End | 13955 | 11360 | 21590 | 21016 | 20551 | 7629 | 11960 | 12086 | 8840 | 6487 | 8817 | 15084 | 14651 | 14278 | 23679 |
| HRFE Entry % | 72.60% | 75.25% | 83.58% | 79.22% | 83.67% | 63.98% | 72.85% | 66.62% | 75.57% | 76.13% | 83.97% | 91.79% | 84.49% | 83.70% | 88.91% |

■ Banner Forms
■ HR Front End
— HRFE Entry %