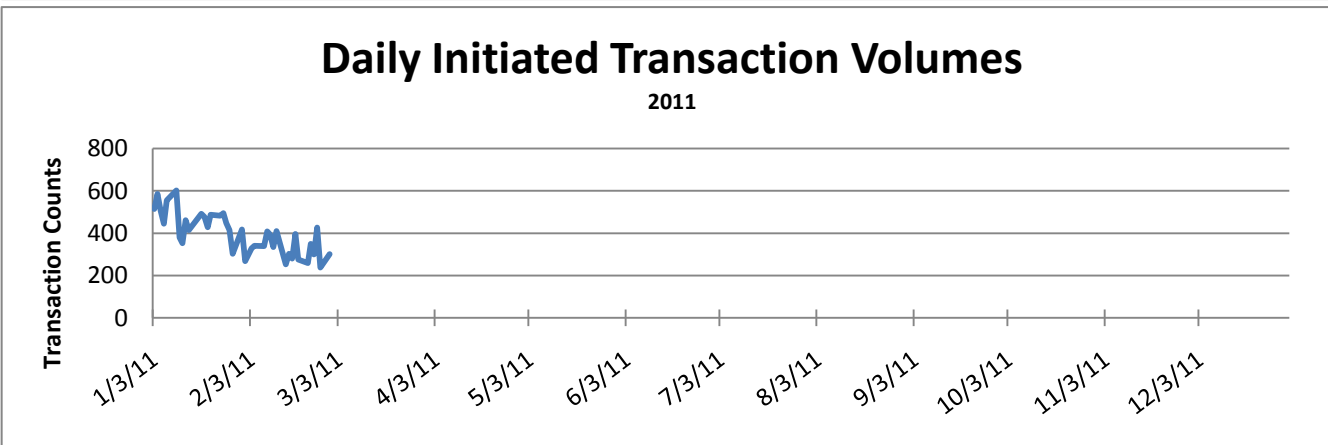
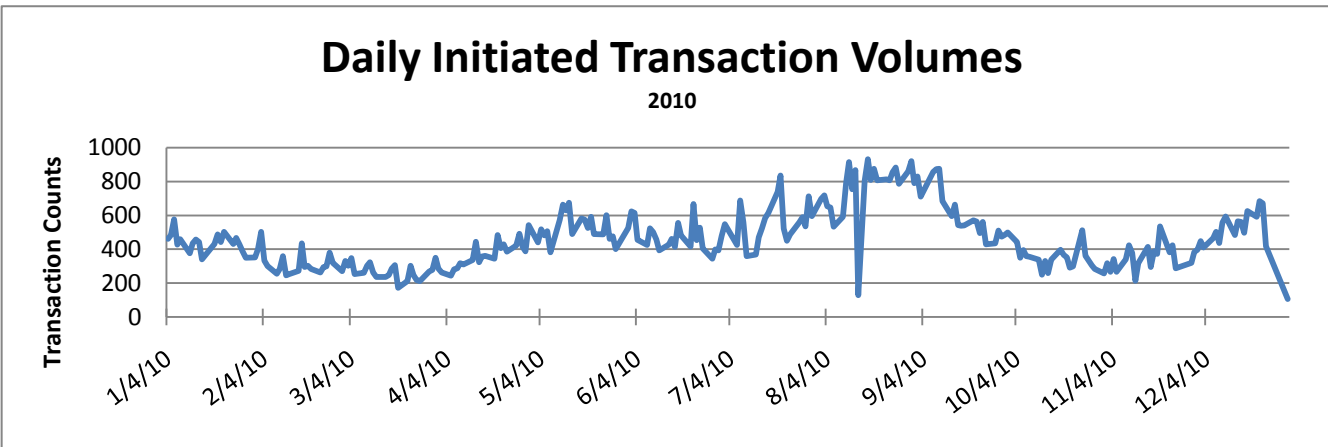
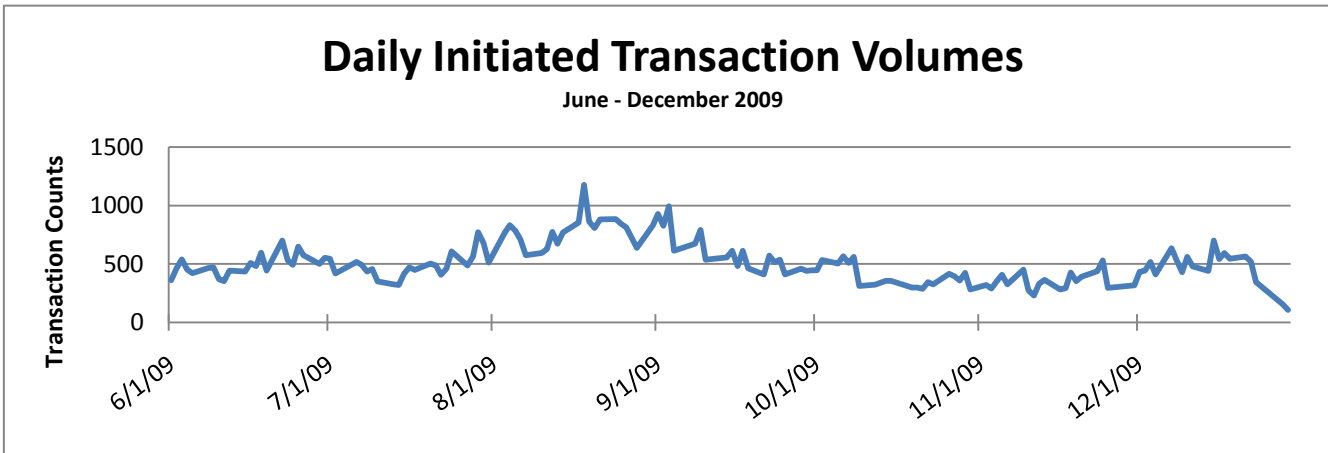
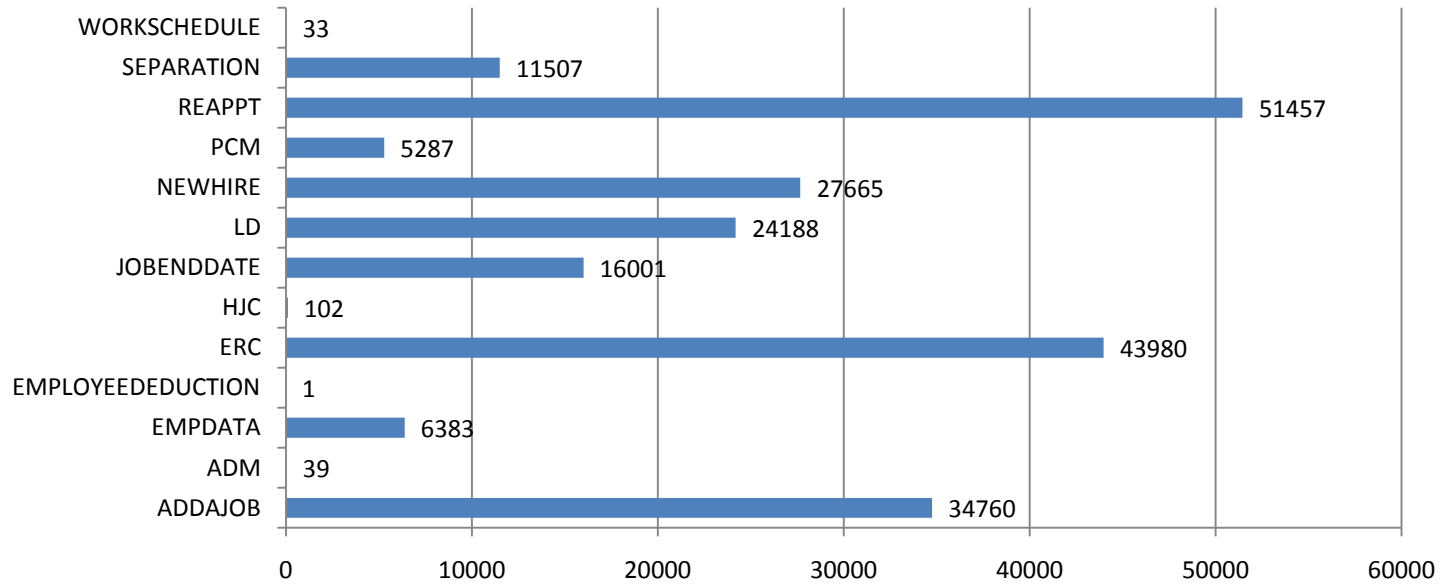


HR Front End Metrics - As of 2/28/11



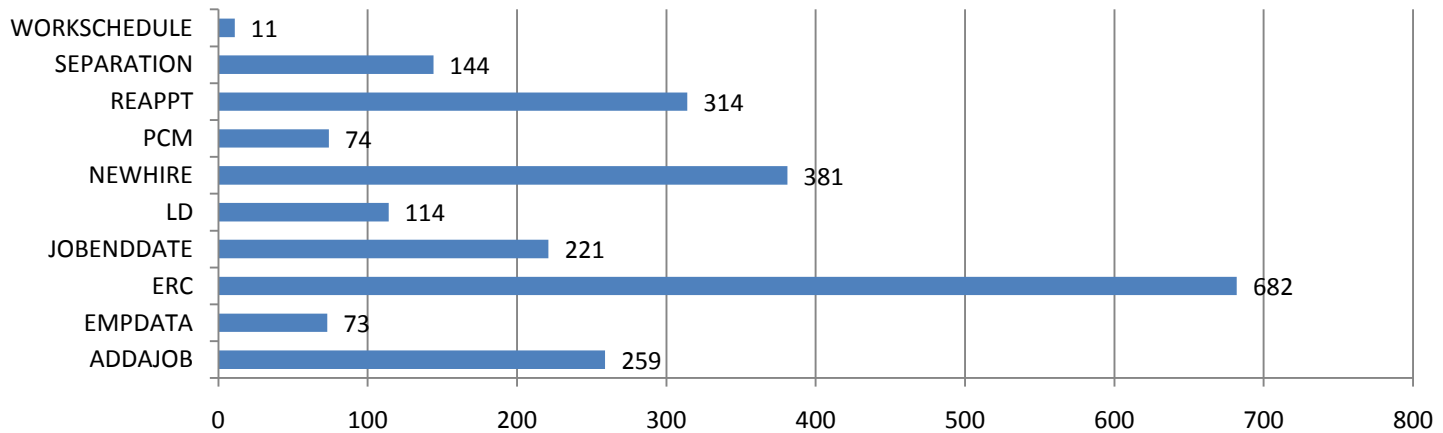
Completed Transactions

Feb 22, 2009 - Feb 28, 2011
221,403 Transactions

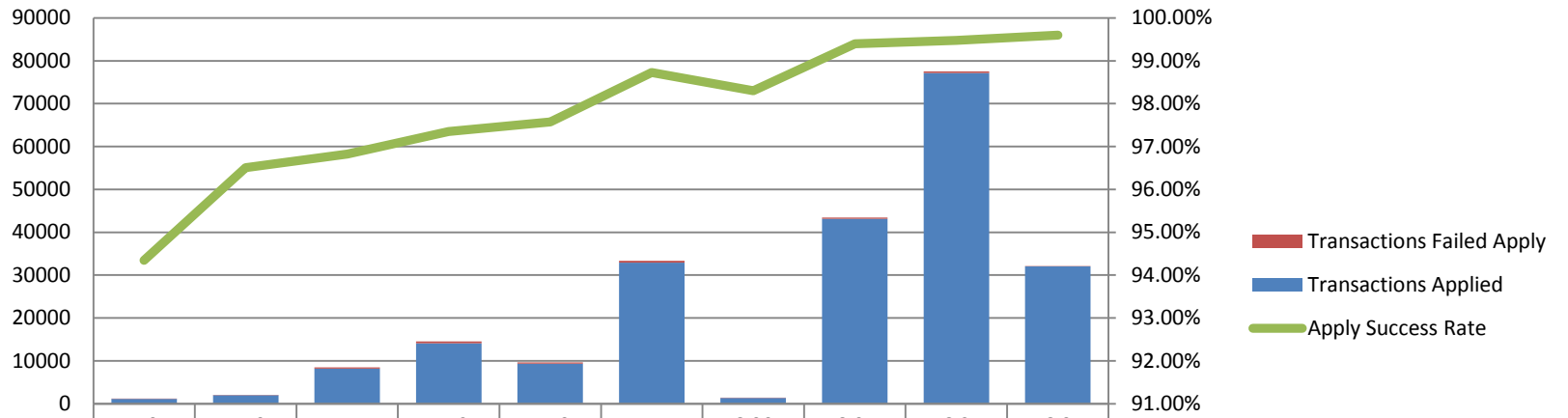


Failed Transactions by Type

Feb 22, 2009 - Feb 28, 2011
2,273 Transactions



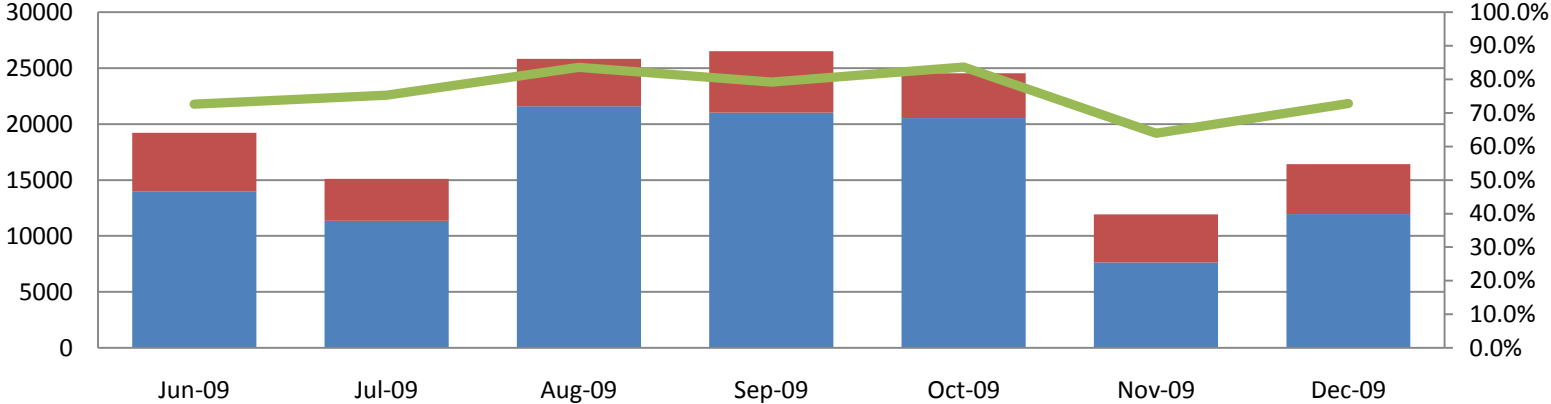
Transaction Volume/Apply Stats by Release



Transactions Failed Apply	69	72	268	385	233	425	23	263	405	130
Transactions Applied	1151	1991	8176	14126	9377	32926	1331	43177	77129	32019
Apply Success Rate	94.34%	96.51%	96.83%	97.35%	97.58%	98.73%	98.30%	99.39%	99.48%	99.60%

Banner Forms/HR Front End - Transactions Entered

June - December 2009

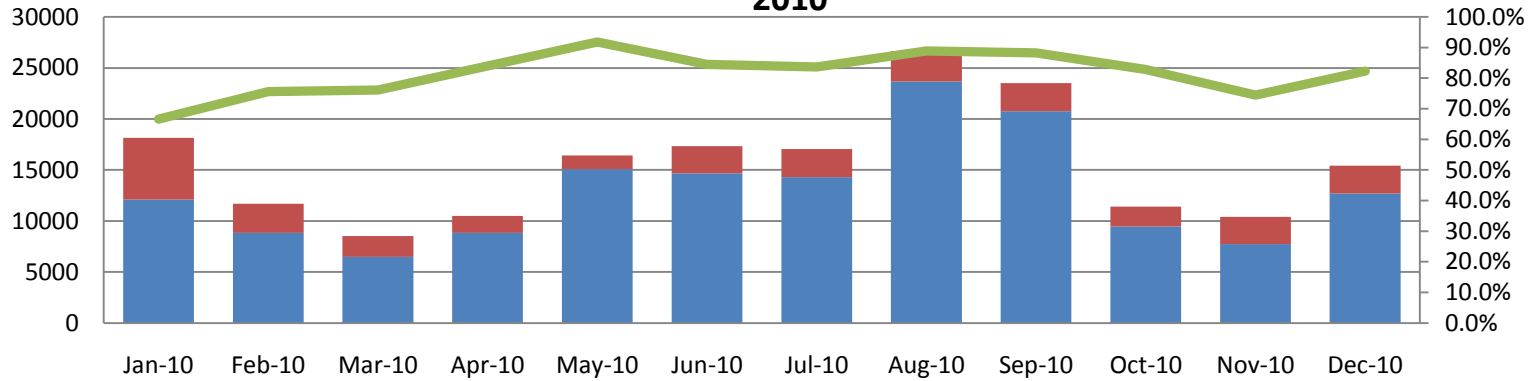


	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Banner Forms	5266	3737	4243	5511	4010	4295	4457
HR Front End	13955	11360	21590	21016	20551	7629	11960
HRFE Entry %	72.6%	75.2%	83.6%	79.2%	83.7%	64.0%	72.9%

- Banner Forms
- HR Front End
- HRFE Entry %

Banner Forms/HR Front End - Transactions Entered

2010

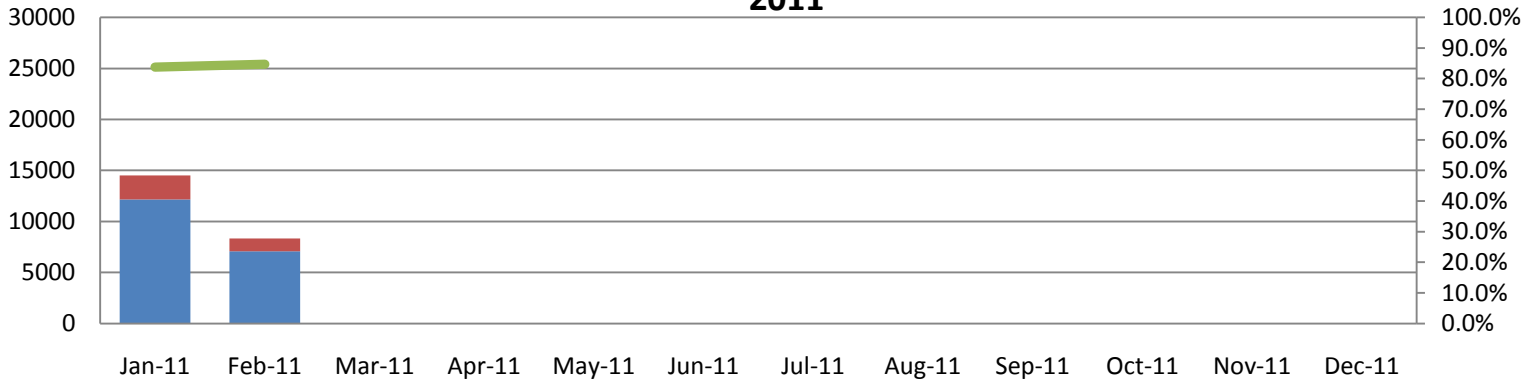


	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Banner Forms	6056	2857	2034	1683	1350	2690	2780	2955	2771	1963	2658	2732
HR Front End	12086	8840	6487	8817	15084	14651	14278	23679	20752	9447	7741	12693
HRFE Entry %	66.6%	75.6%	76.1%	84.0%	91.8%	84.5%	83.7%	88.9%	88.2%	82.8%	74.4%	82.3%

■ Banner Forms
■ HR Front End
— HRFE Entry %

Banner Forms/HR Front End - Transactions Entered

2011



	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11
Banner Forms	2360	1280										
HR Front End	12144	7065										
HRFE Entry %	83.7%	84.7%										

■ Banner Forms
■ HR Front End
— HRFE Entry %