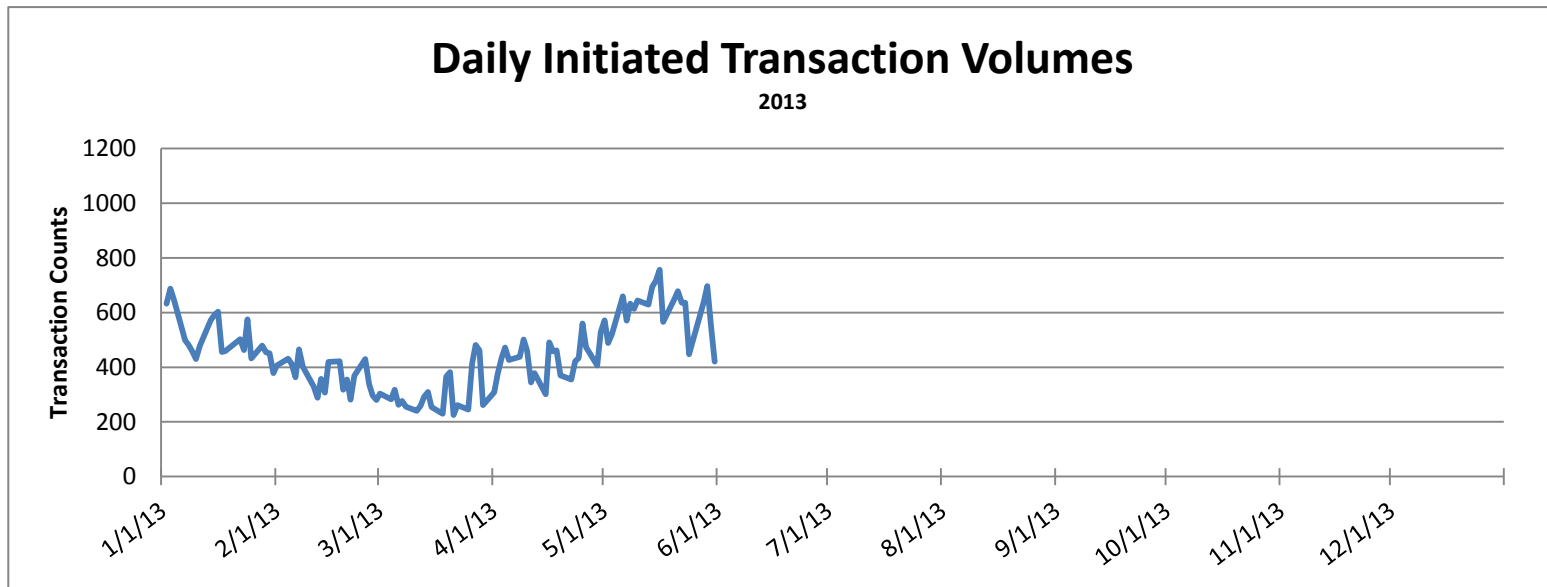
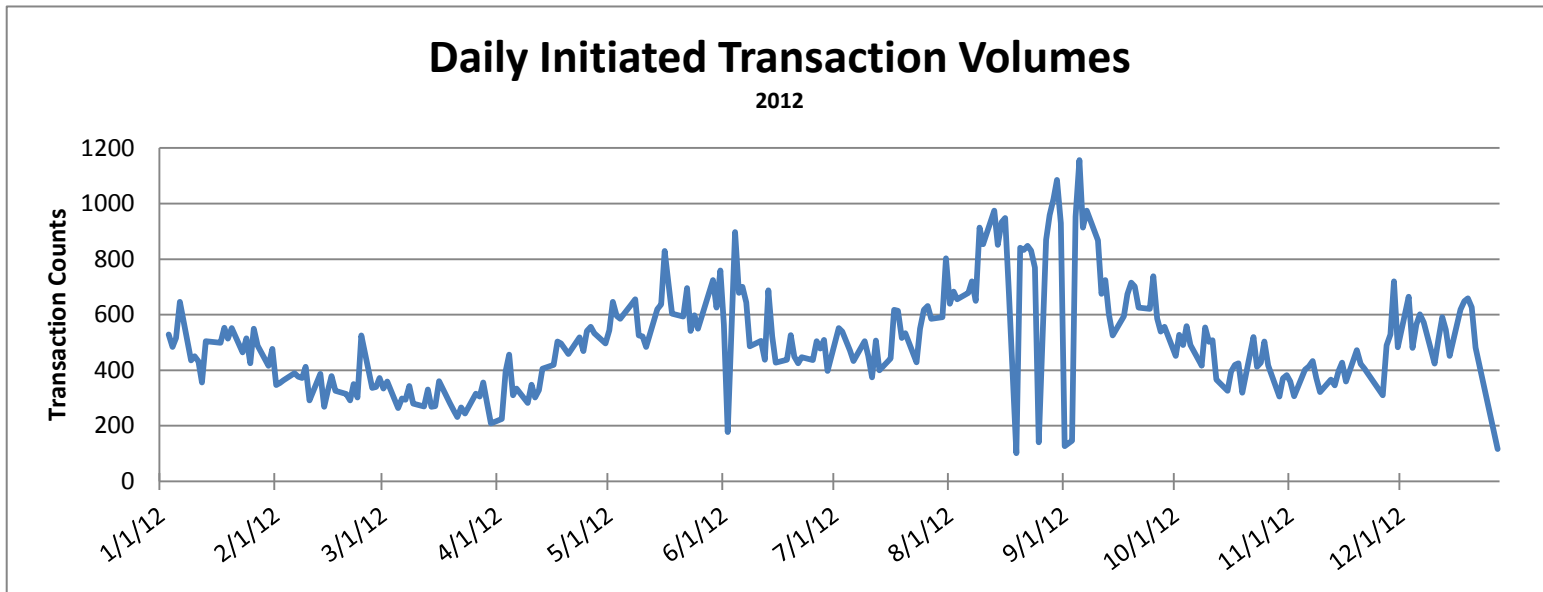


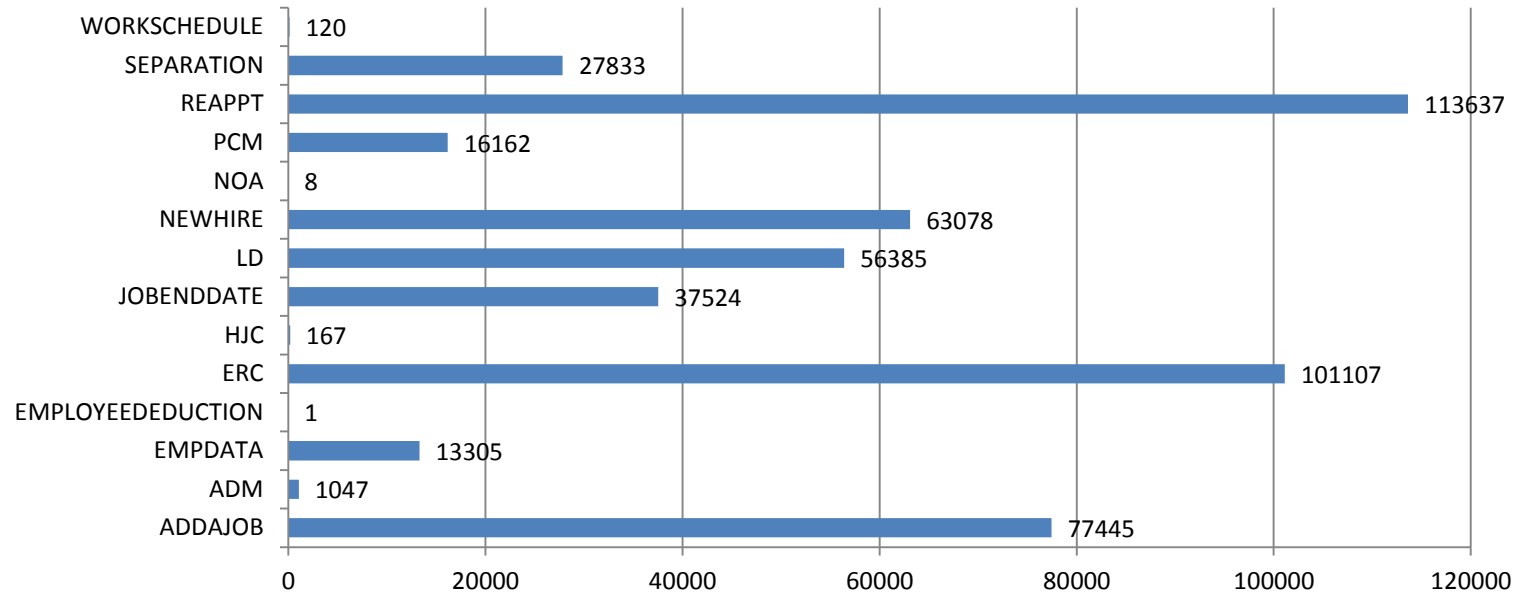
HR Front End Metrics - As of 05/31/2013



Completed Transactions

Feb 22, 2009 - May 31, 2013

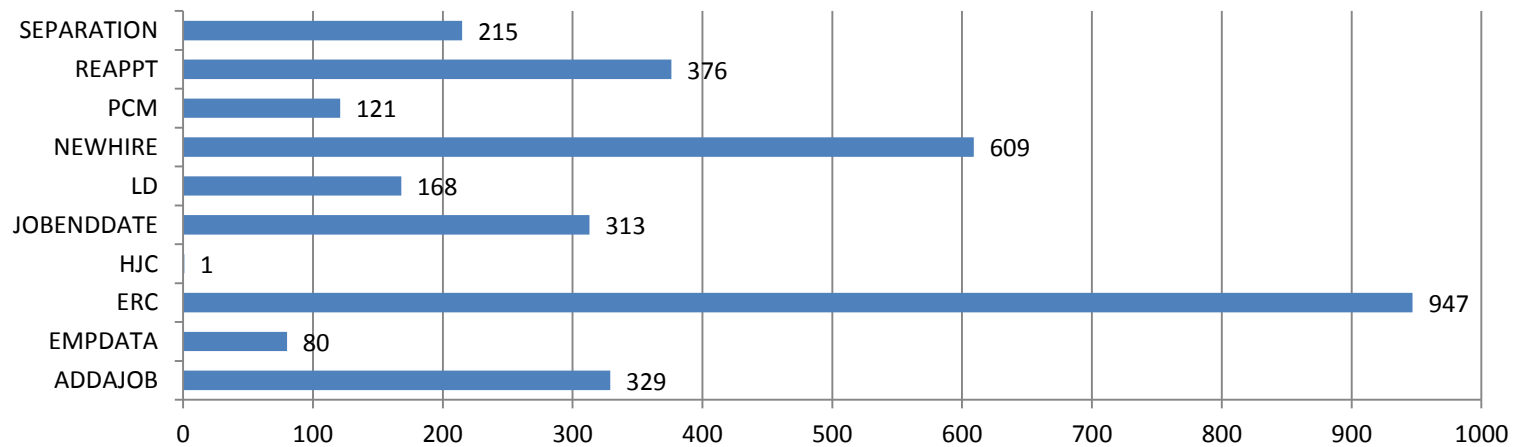
507,819 Transactions



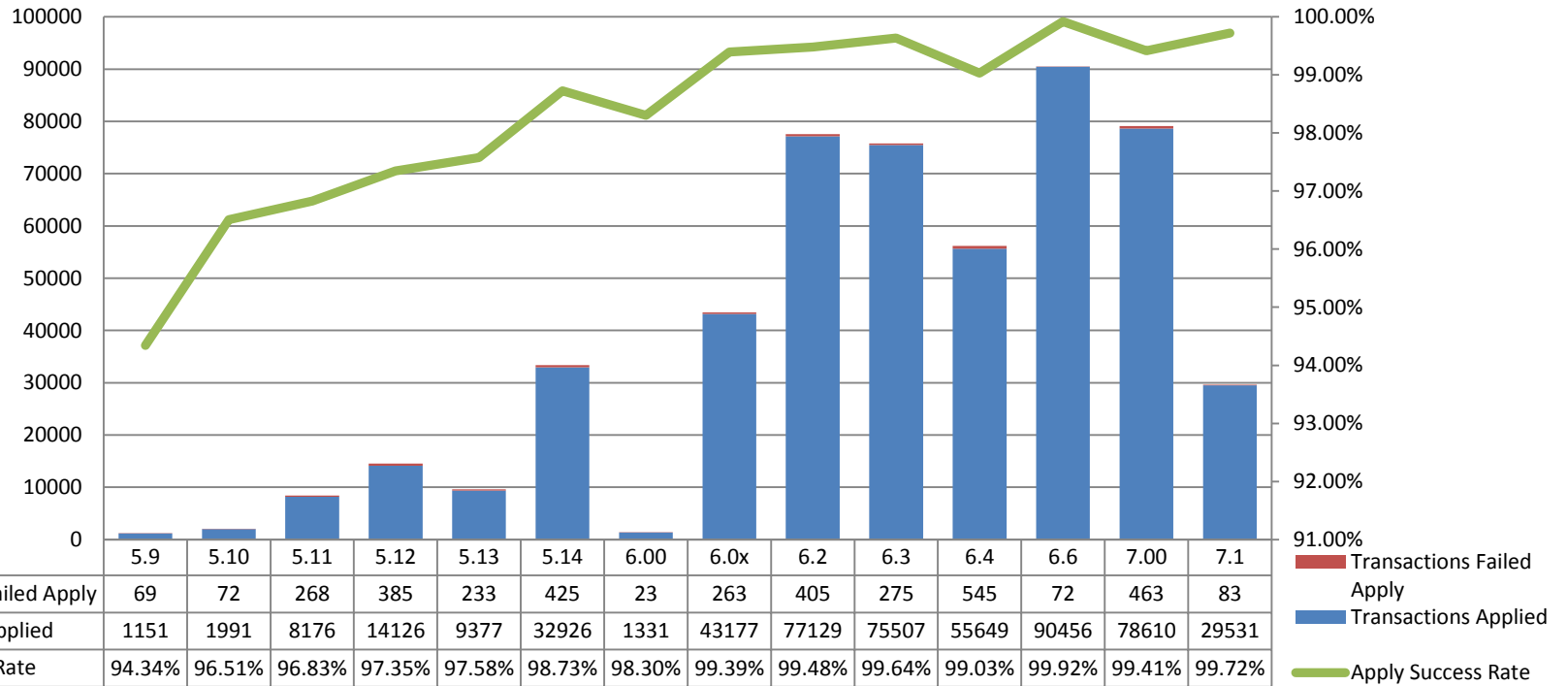
Failed Transactions by Type

Feb 22, 2009 - May 31, 2013

3,172 Transactions

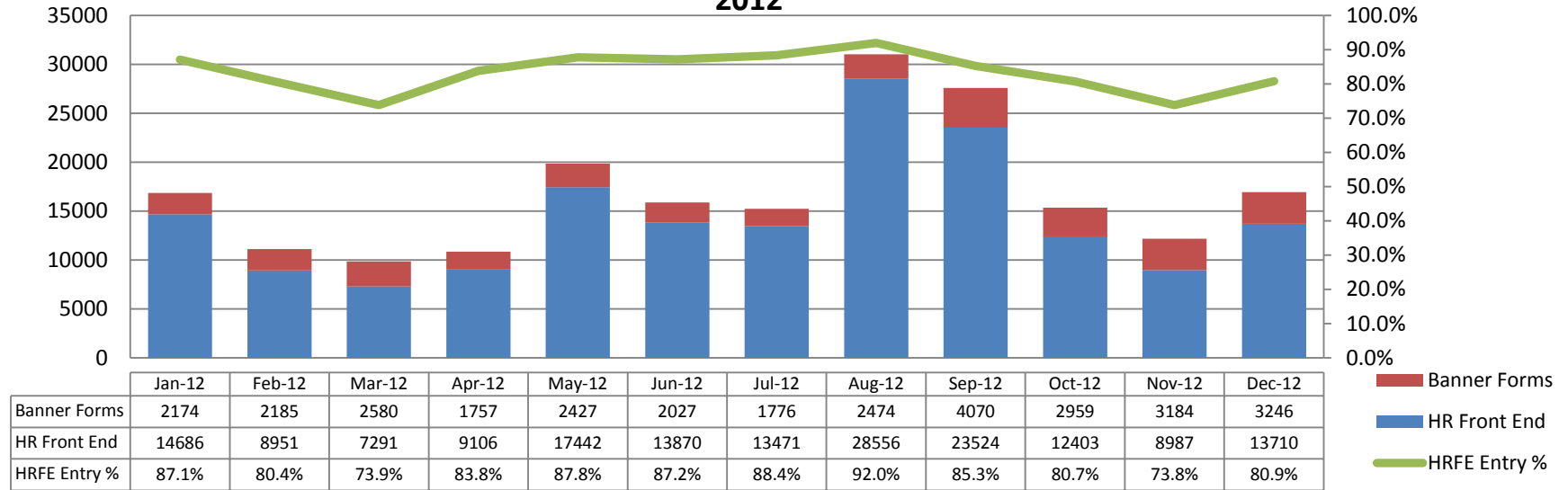


Transaction Volume/Apply Stats by Release



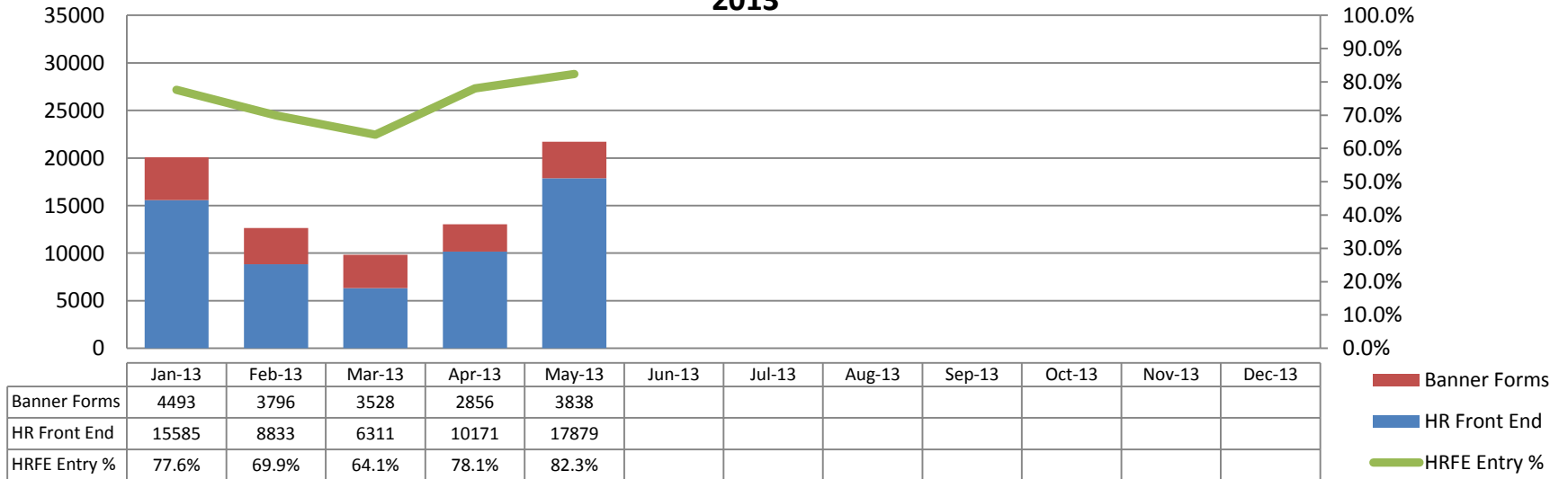
Banner Forms/HR Front End - Transactions Entered

2012



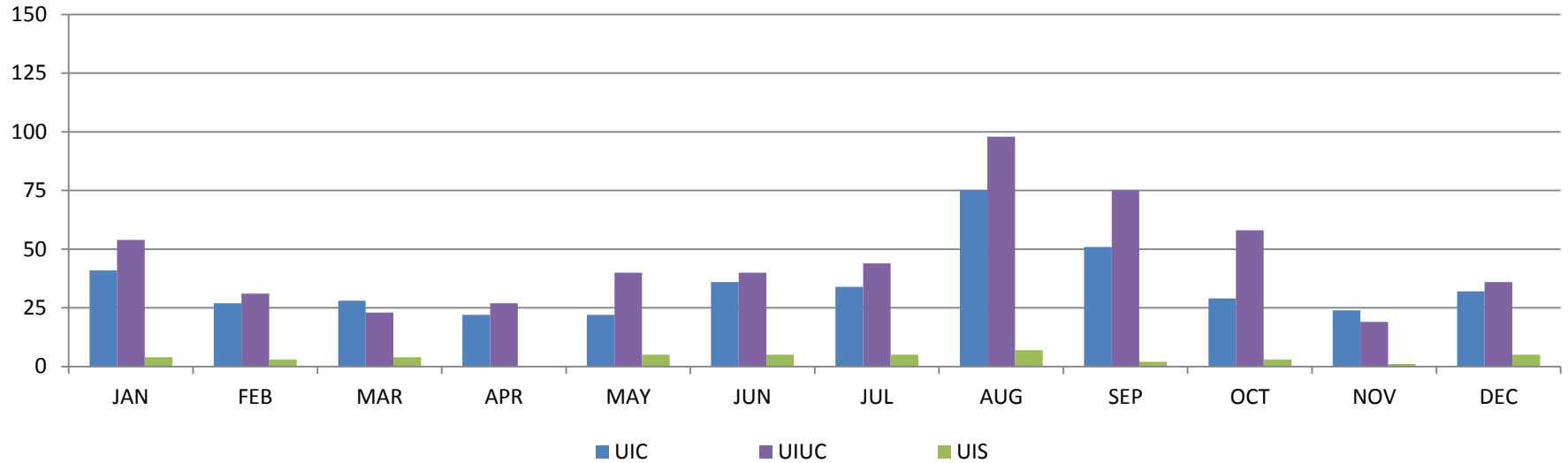
Banner Forms/HR Front End - Transactions Entered

2013



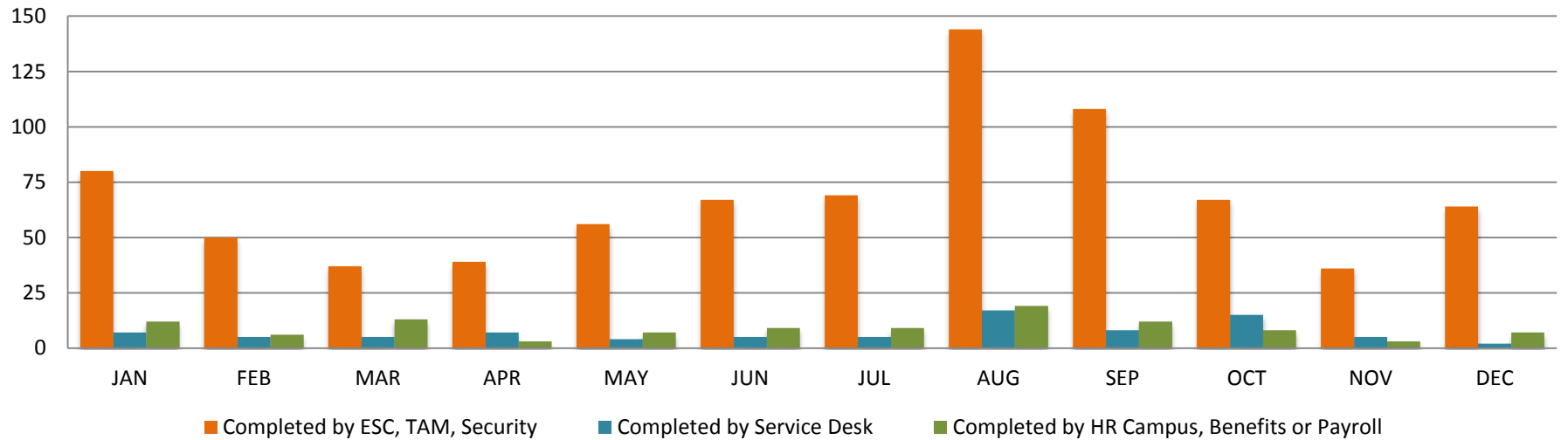
Service Desk Tickets Created by Campus

2012
1010 Tickets



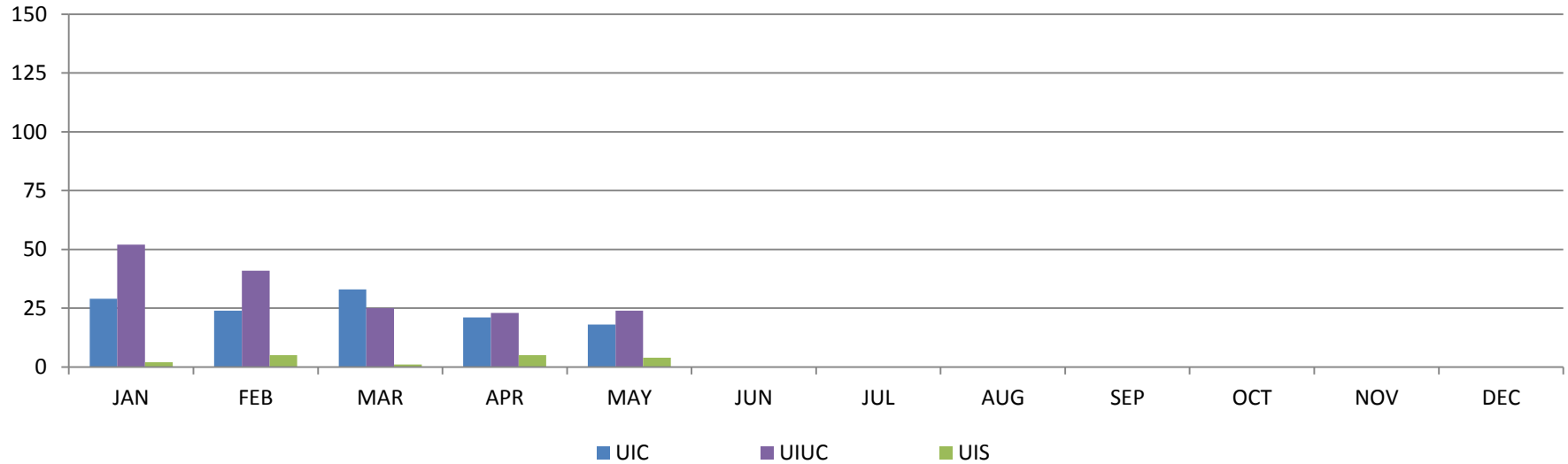
Production Support

2012
1010 Tickets



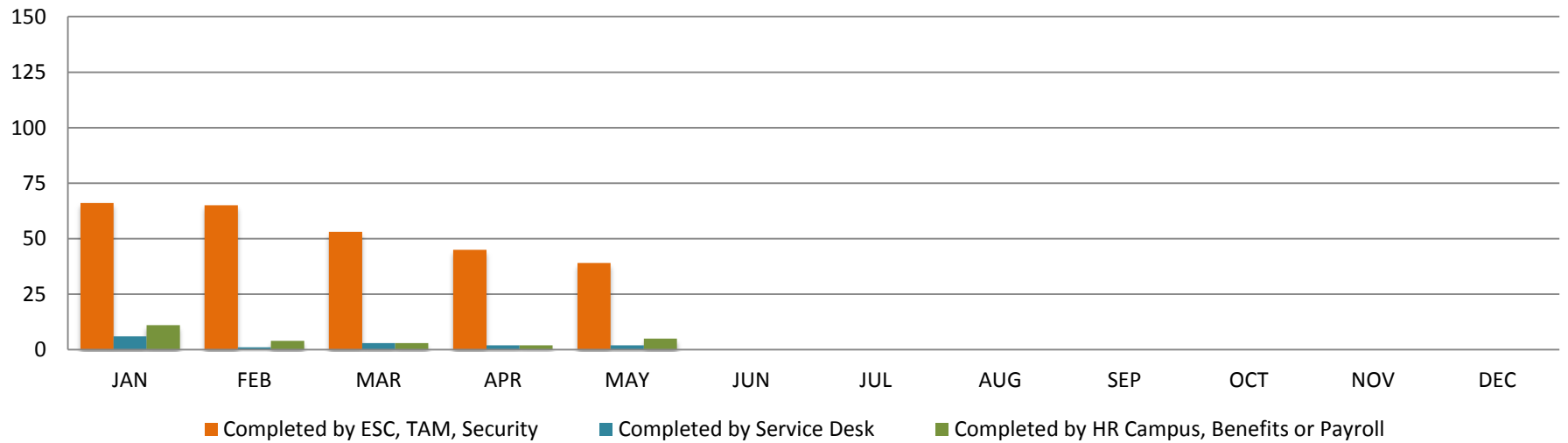
Service Desk Tickets Created by Campus

2013
Tickets

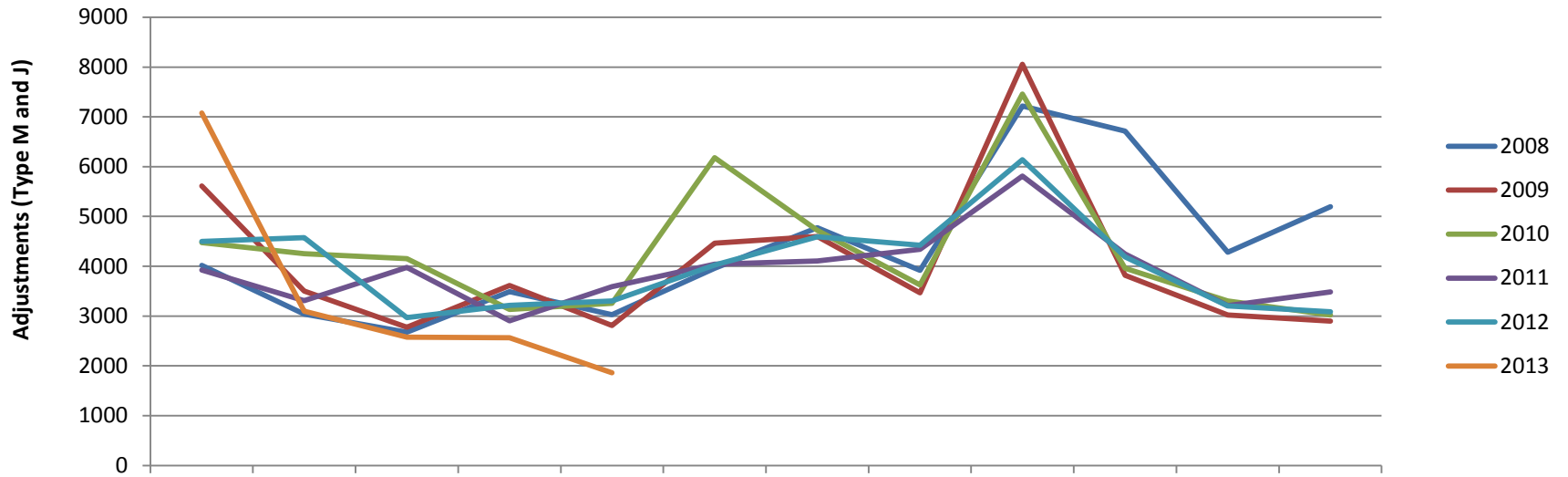


Production Support

2013
Tickets



Pay Adjustment Comparison



Defects and Change Requests Entered

