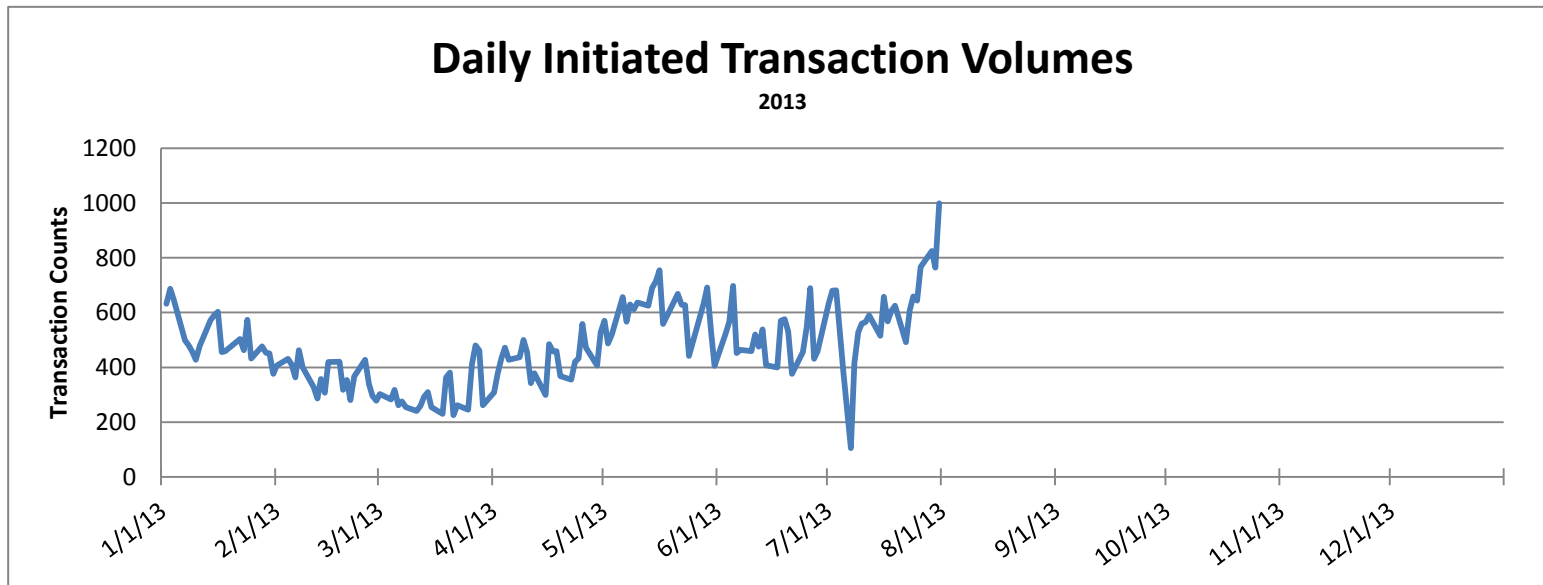
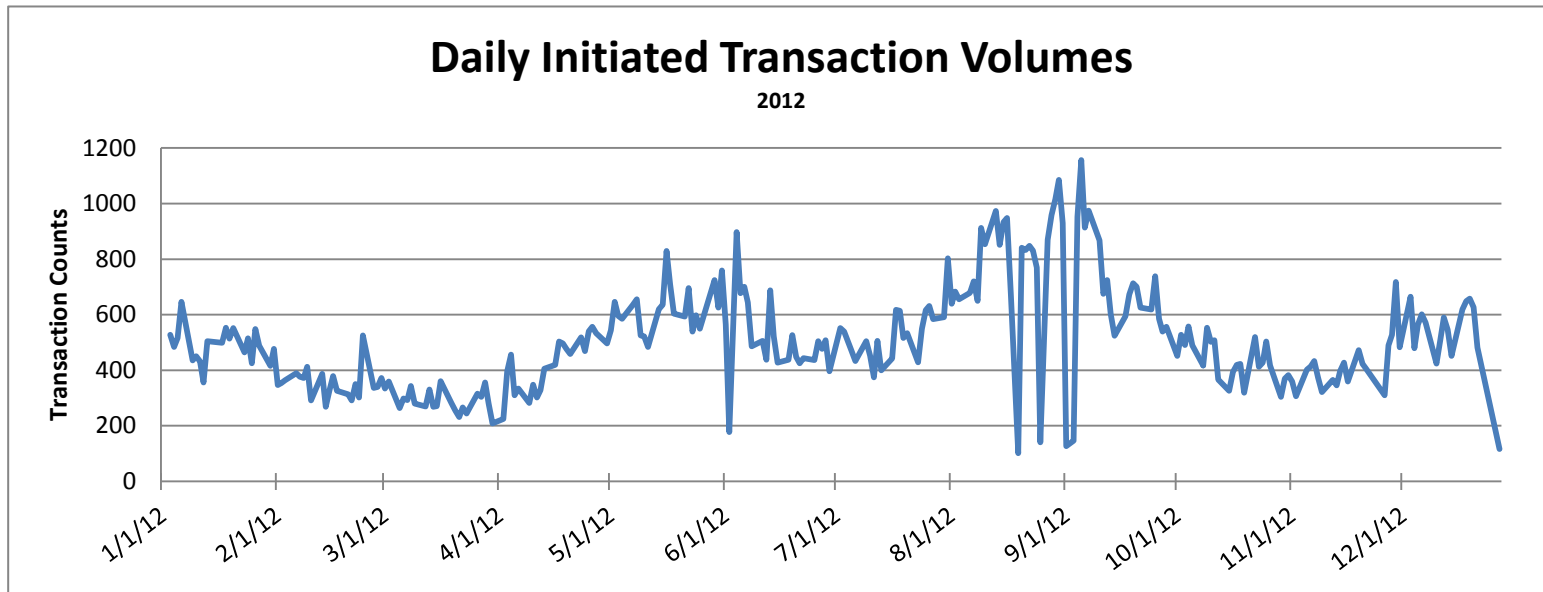


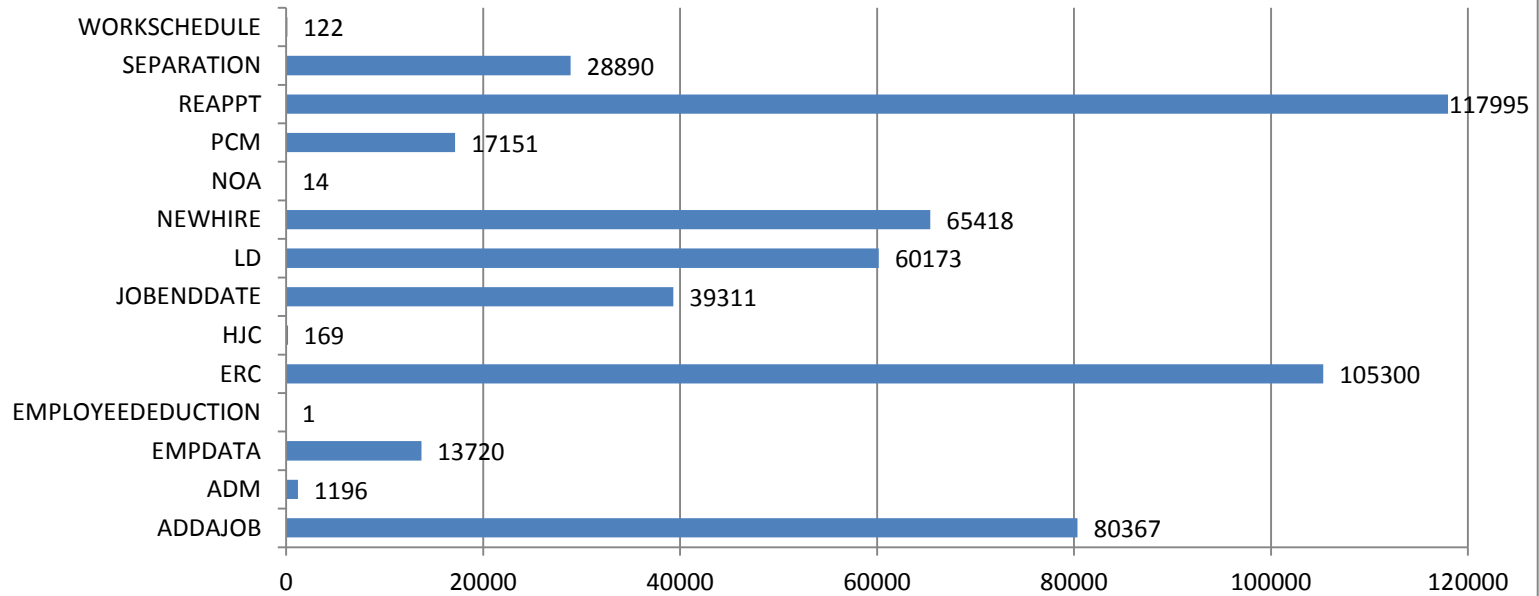
# HR Front End Metrics - As of 07/31/2013



# Completed Transactions

Feb 22, 2009 - July 31, 2013

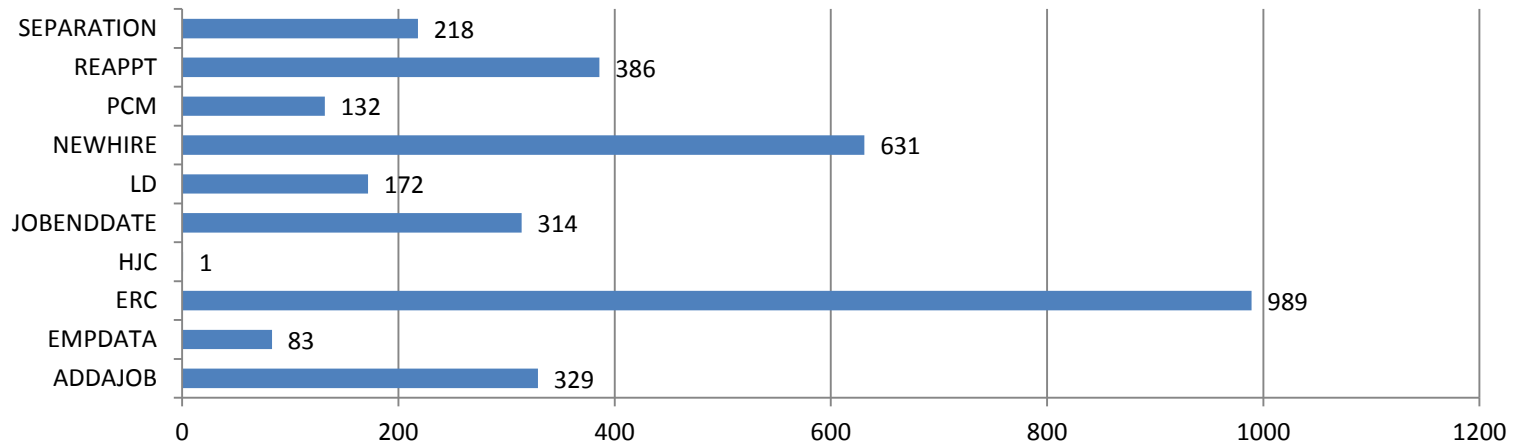
529,827 Transactions



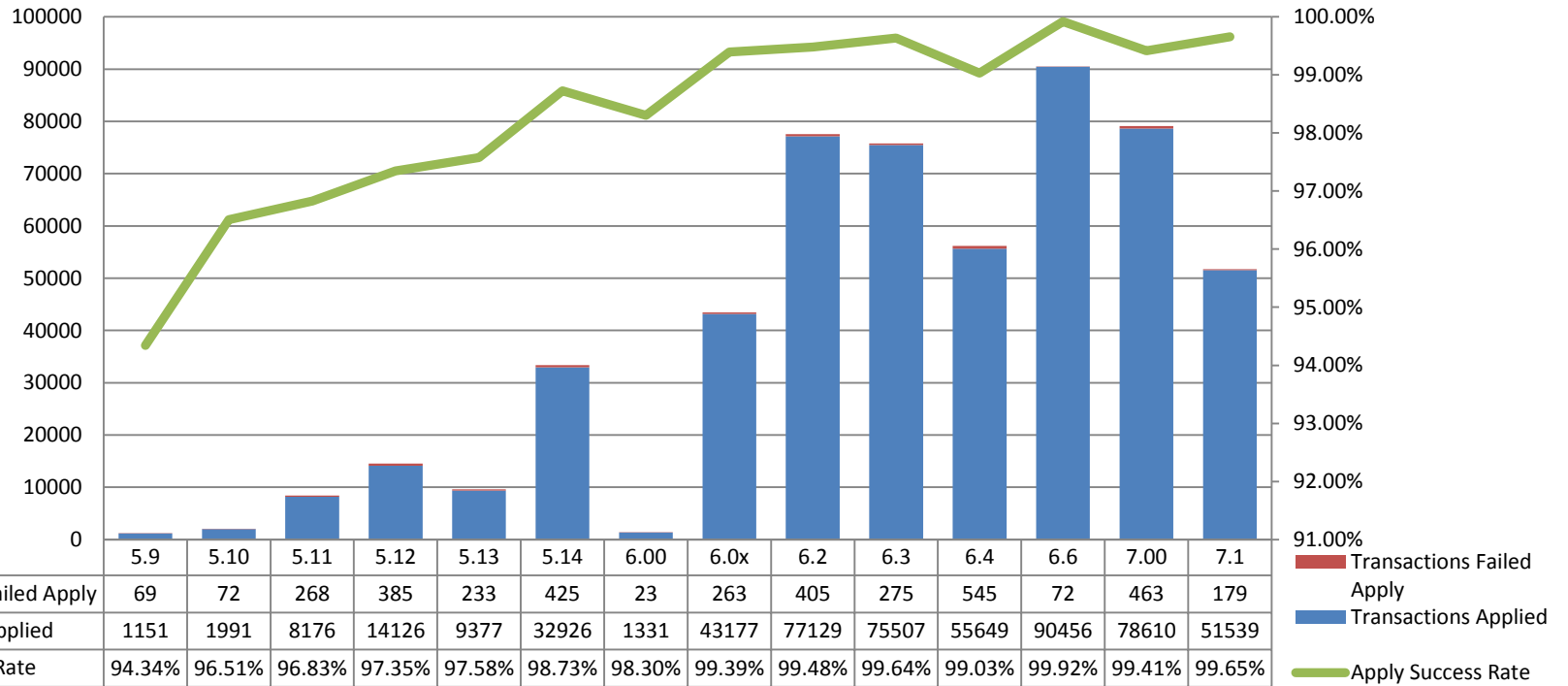
# Failed Transactions by Type

Feb 22, 2009 - July 31, 2013

3,268 Transactions

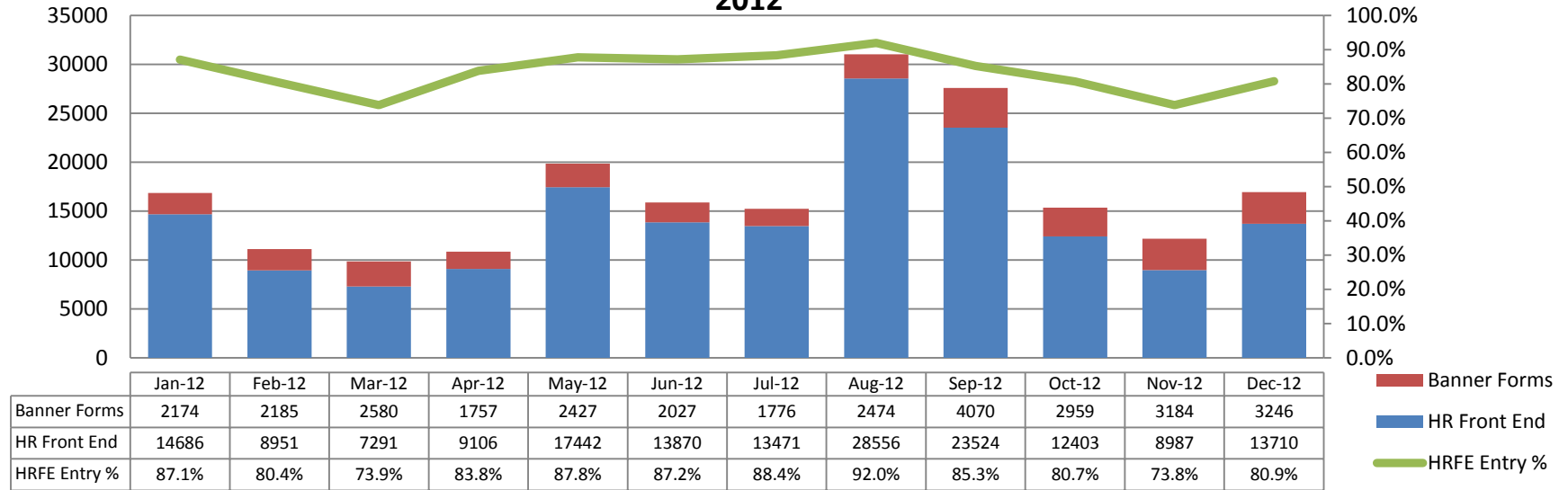


## Transaction Volume/Apply Stats by Release



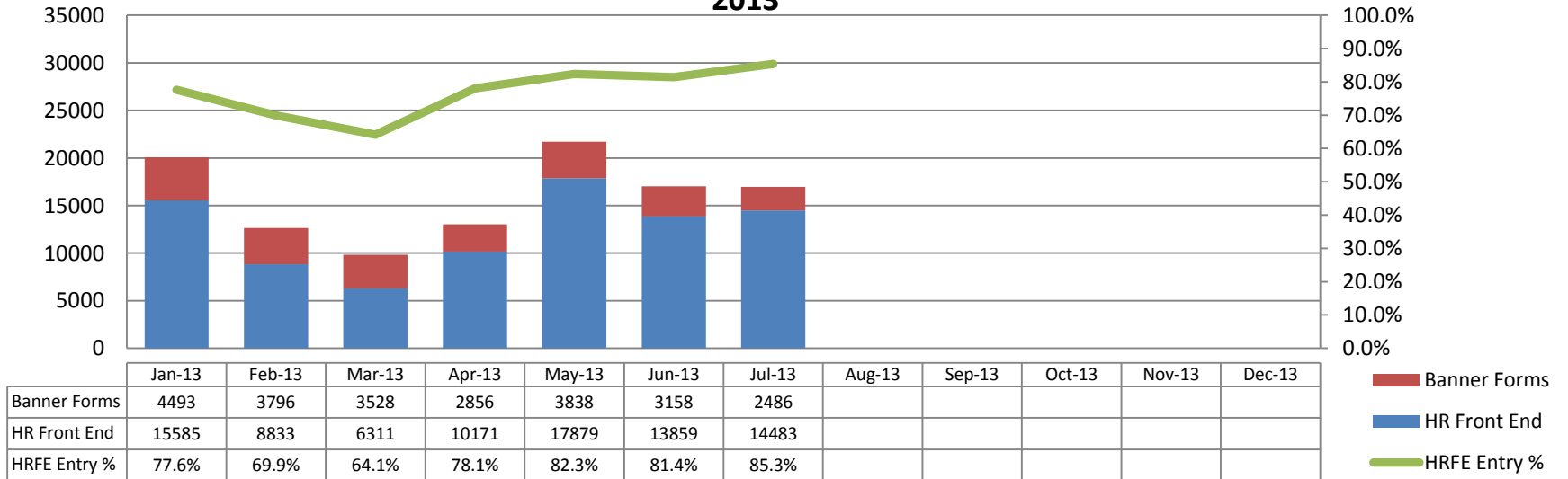
## Banner Forms/HR Front End - Transactions Entered

2012



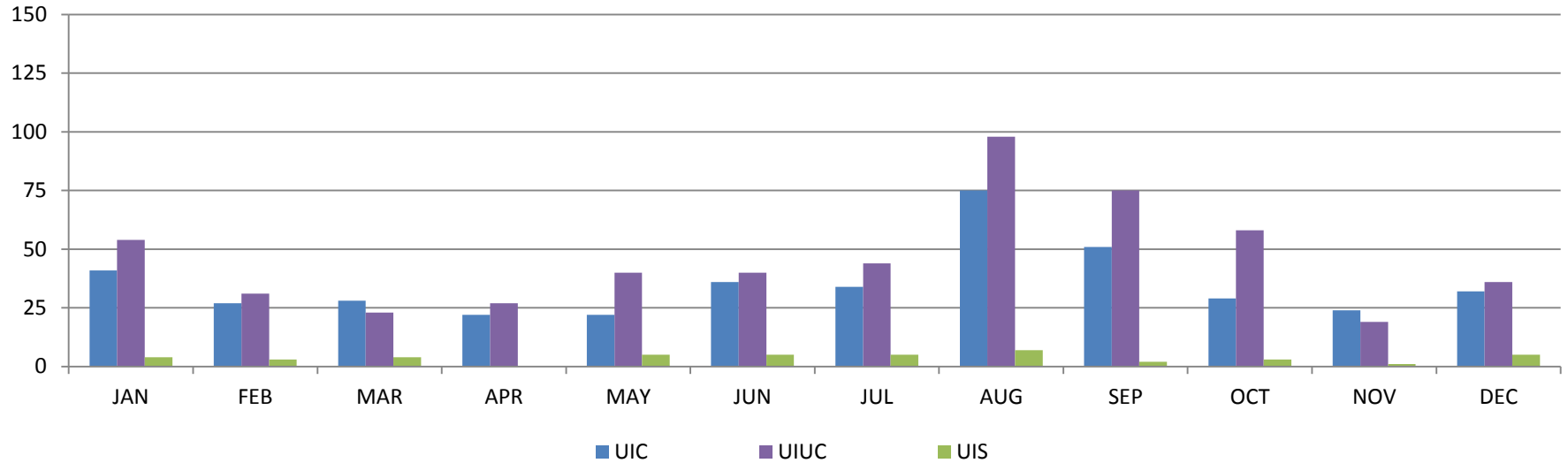
## Banner Forms/HR Front End - Transactions Entered

2013



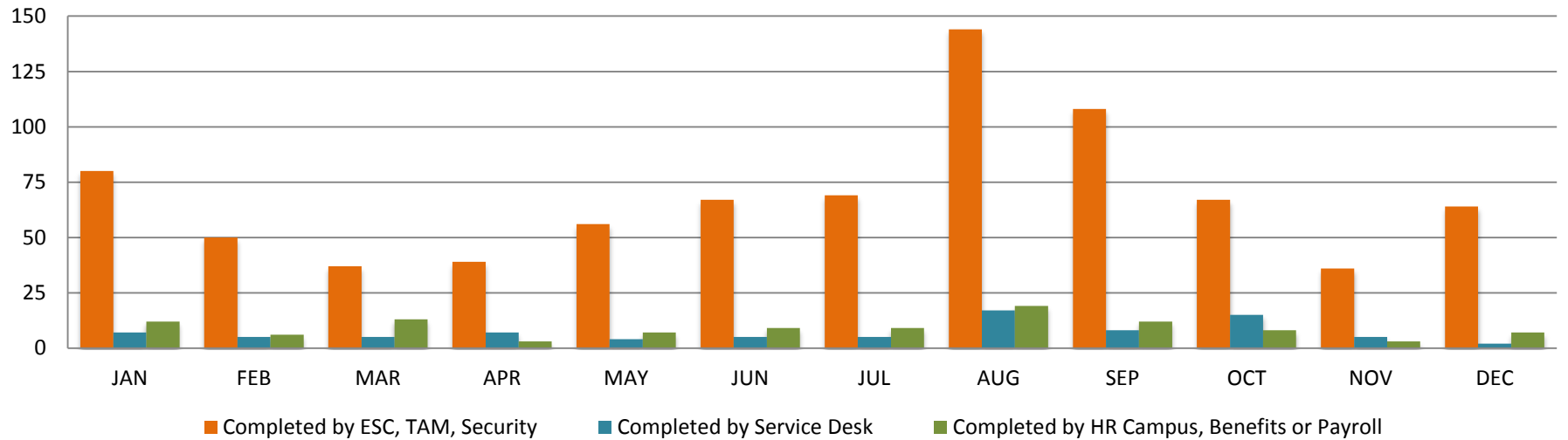
## Service Desk Tickets Created by Campus

2012  
1010 Tickets



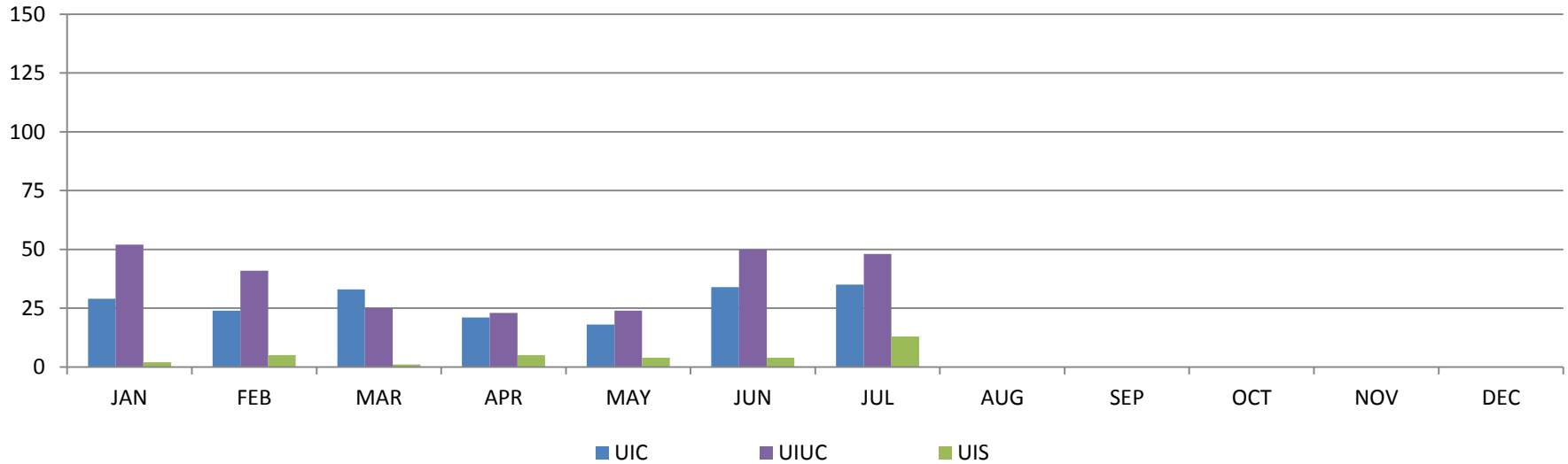
## Production Support

2012  
1010 Tickets



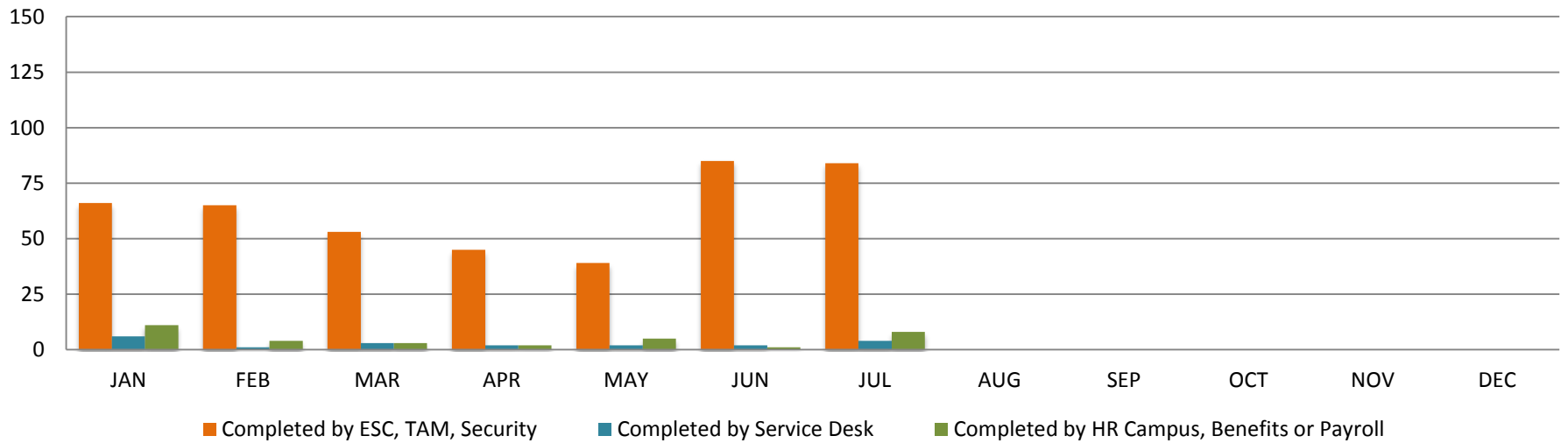
## Service Desk Tickets Created by Campus

2013  
Tickets

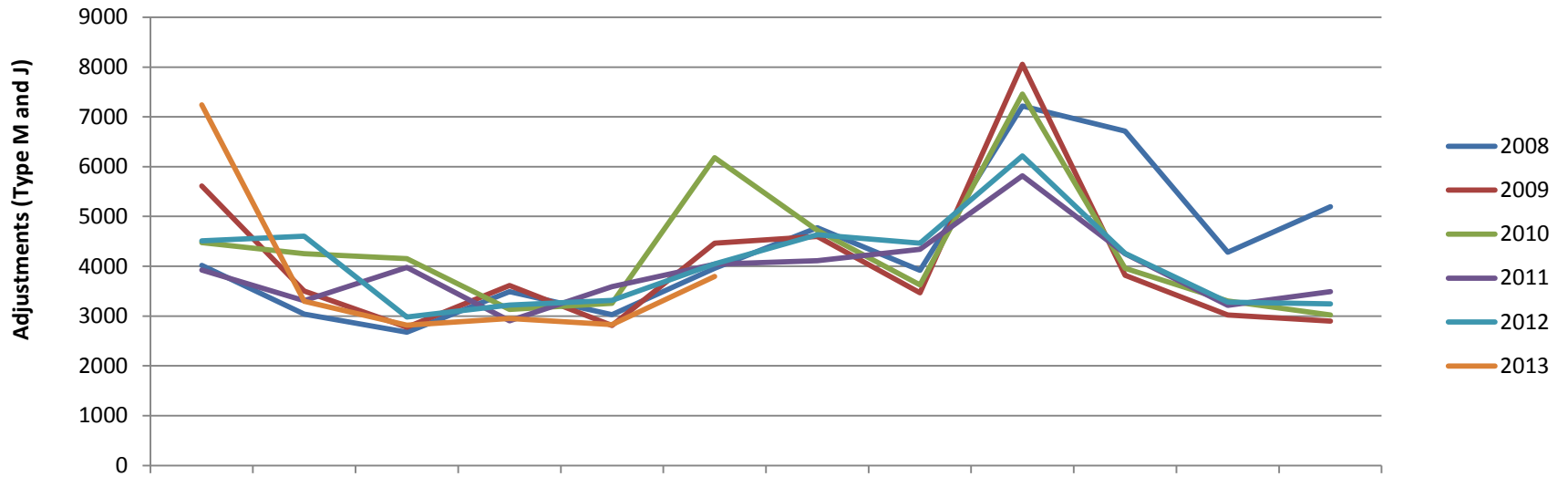


## Production Support

2013  
Tickets



### Pay Adjustment Comparison



### Defects and Change Requests Entered

