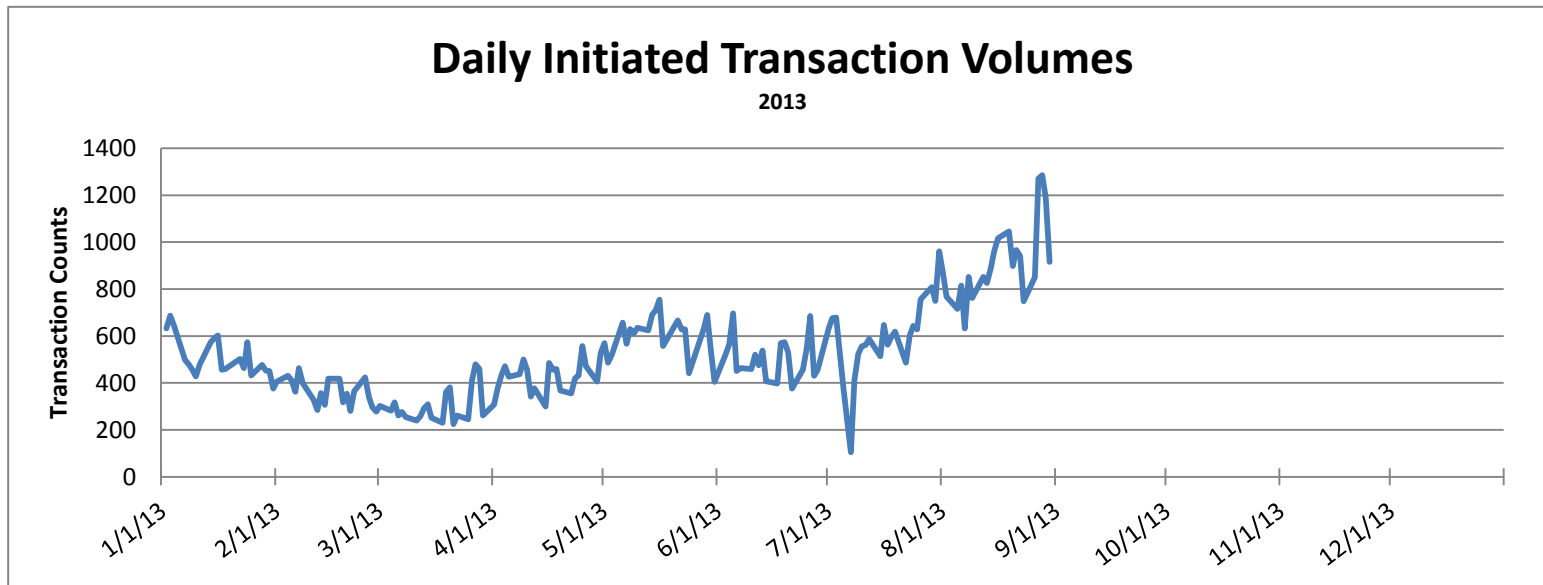
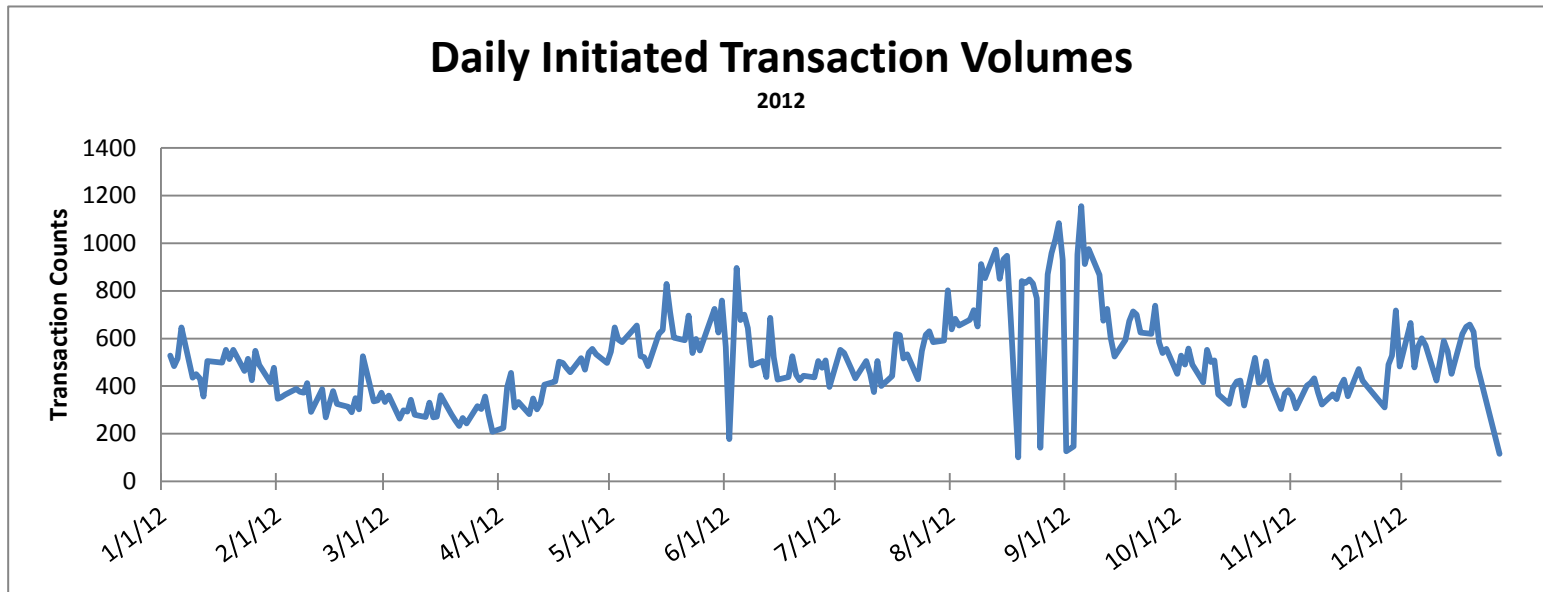


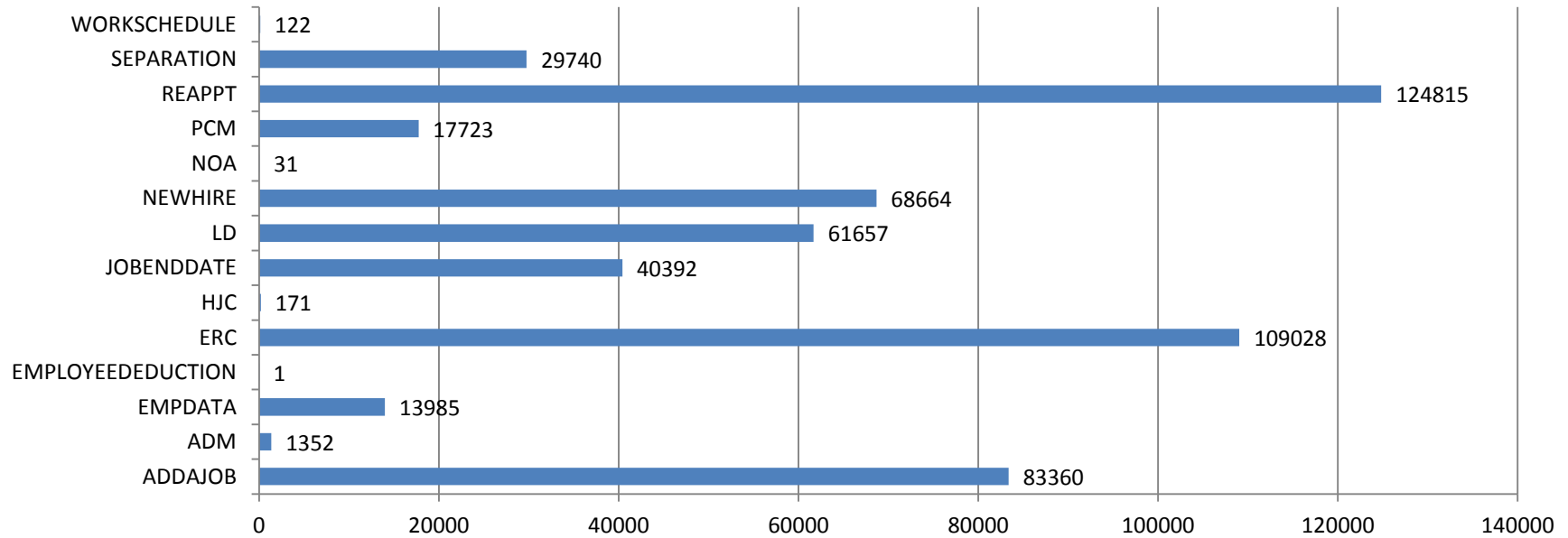
# HR Front End Metrics - As of 08/31/2013



# Completed Transactions

Feb 22, 2009 - August 31, 2013

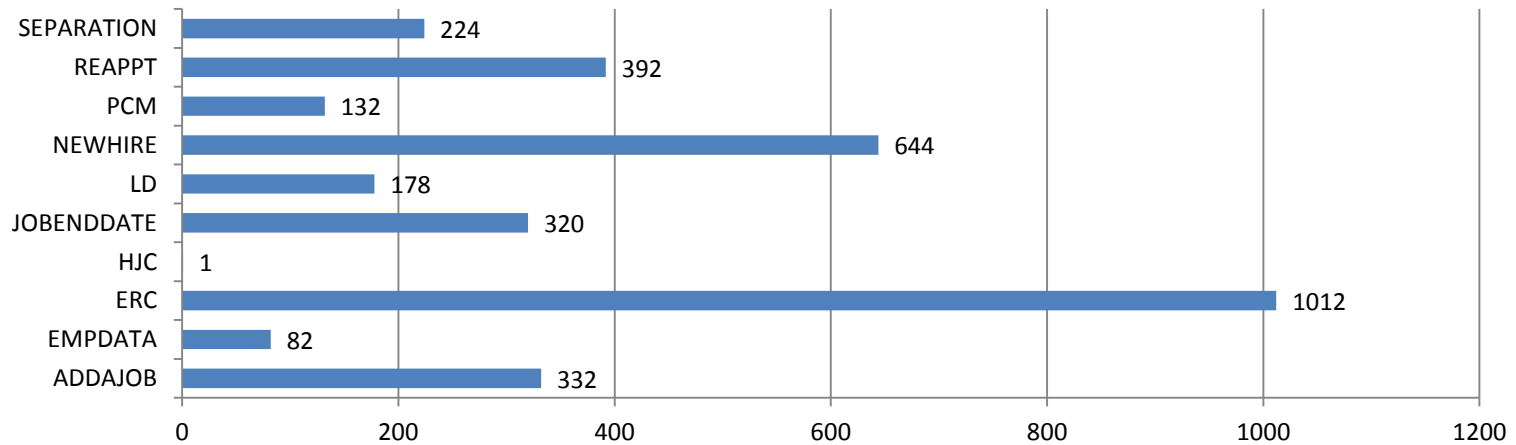
551,041 Transactions



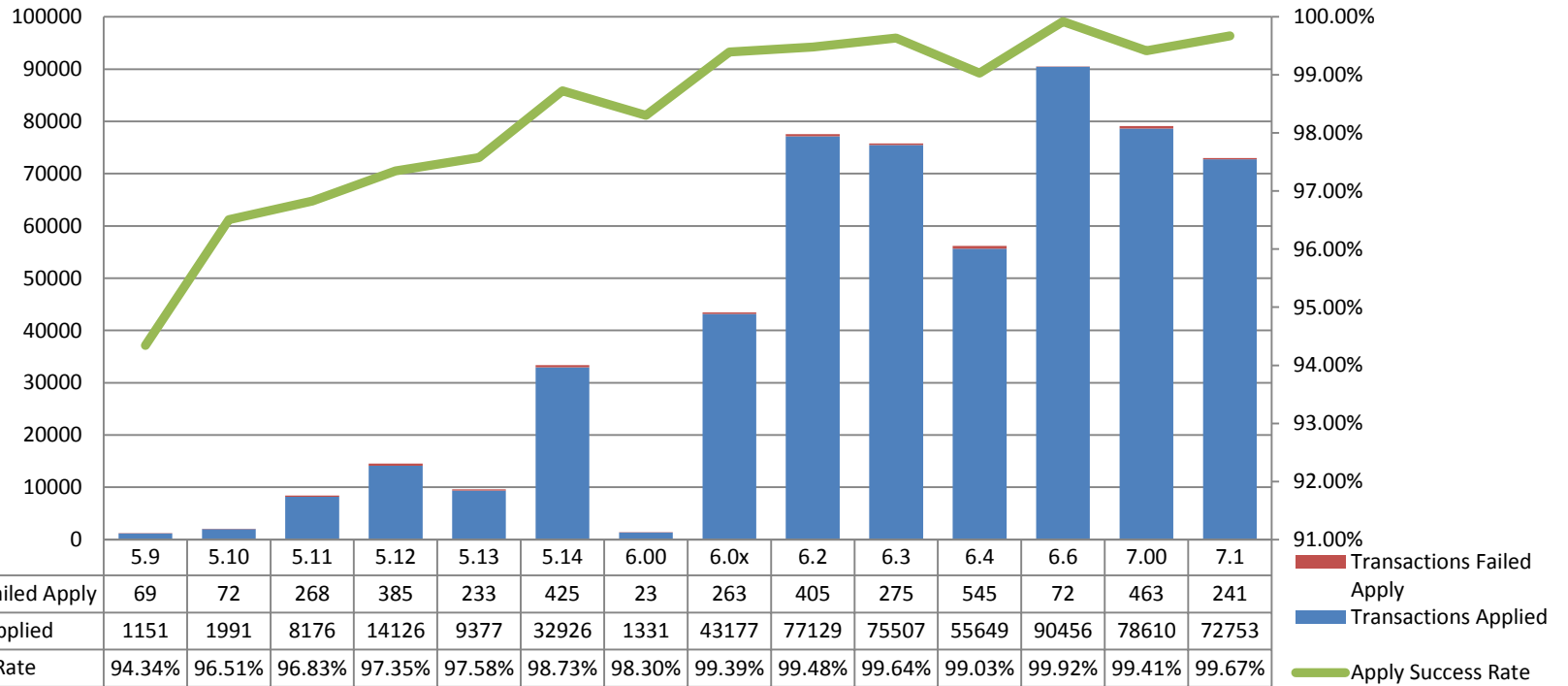
# Failed Transactions by Type

Feb 22, 2009 - August 31, 2013

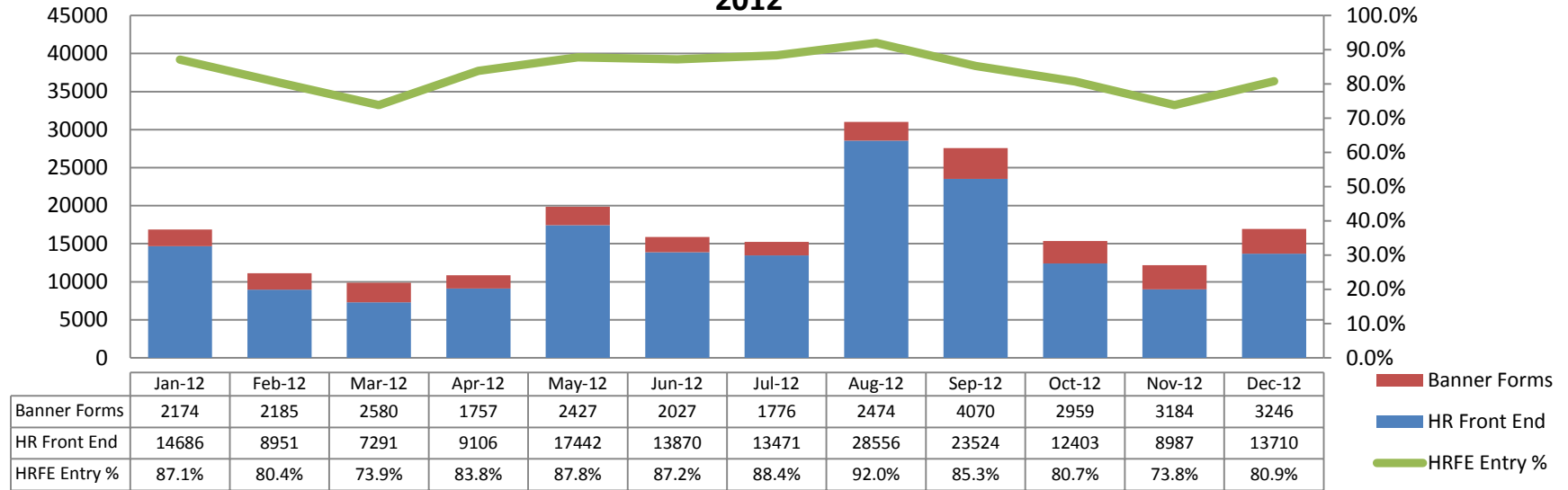
3,330 Transactions



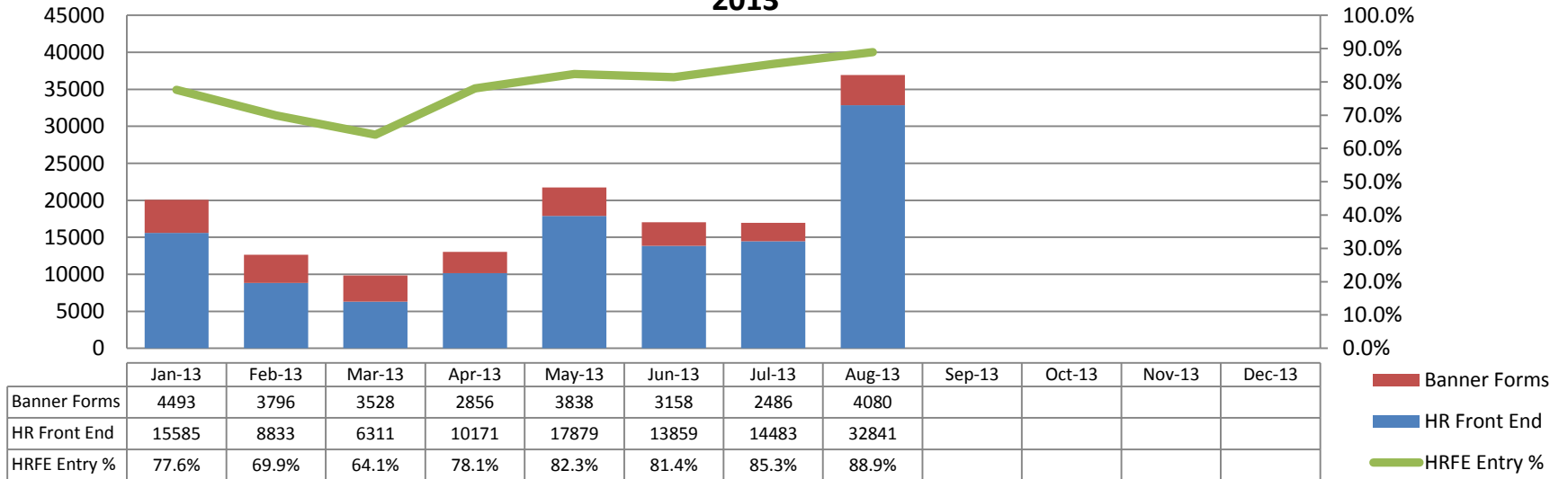
## Transaction Volume/Apply Stats by Release



## Banner Forms/HR Front End - Transactions Entered 2012

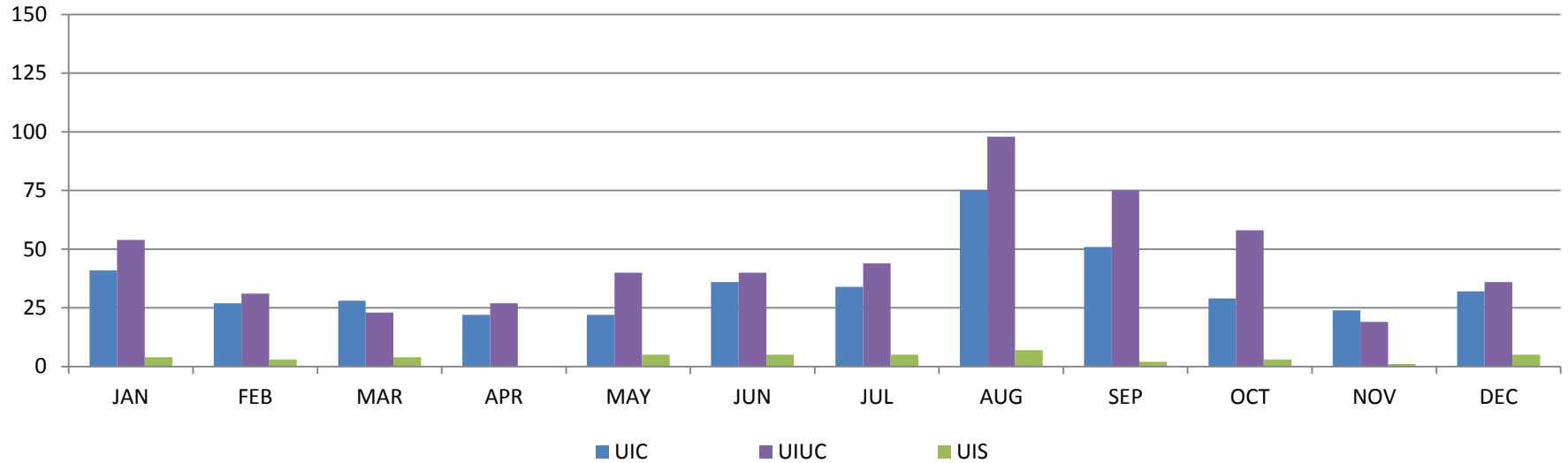


## Banner Forms/HR Front End - Transactions Entered 2013



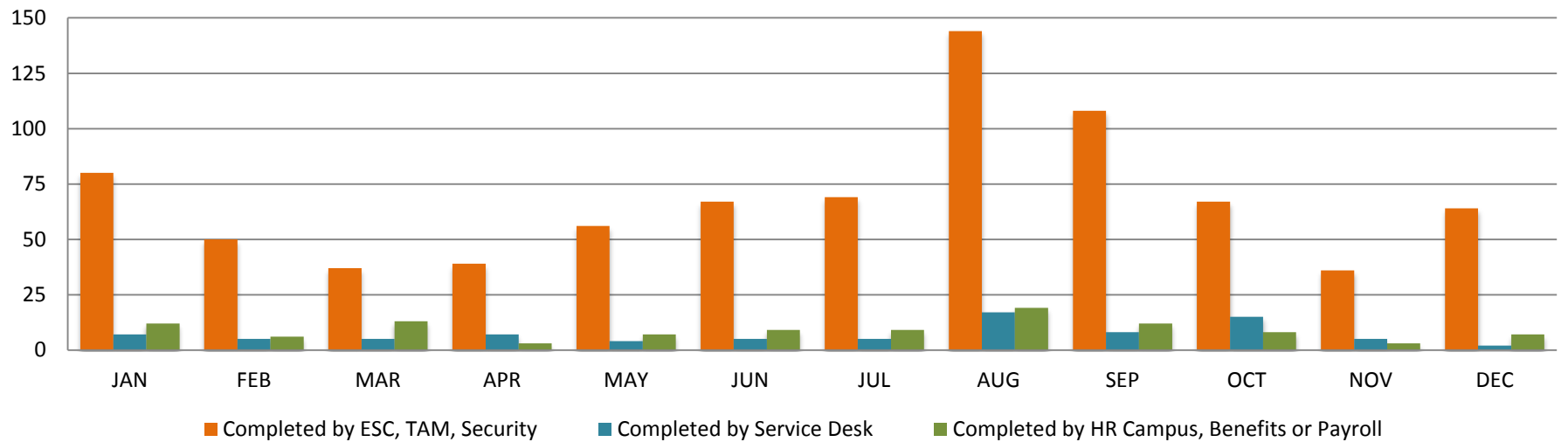
## Service Desk Tickets Created by Campus

2012  
1010 Tickets



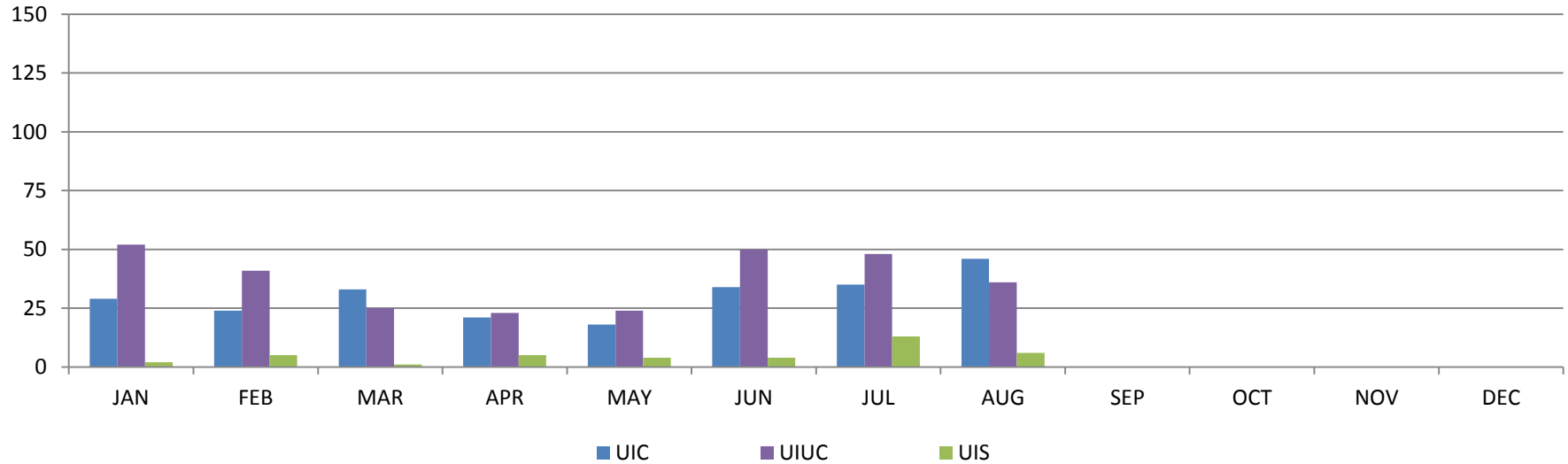
## Production Support

2012  
1010 Tickets



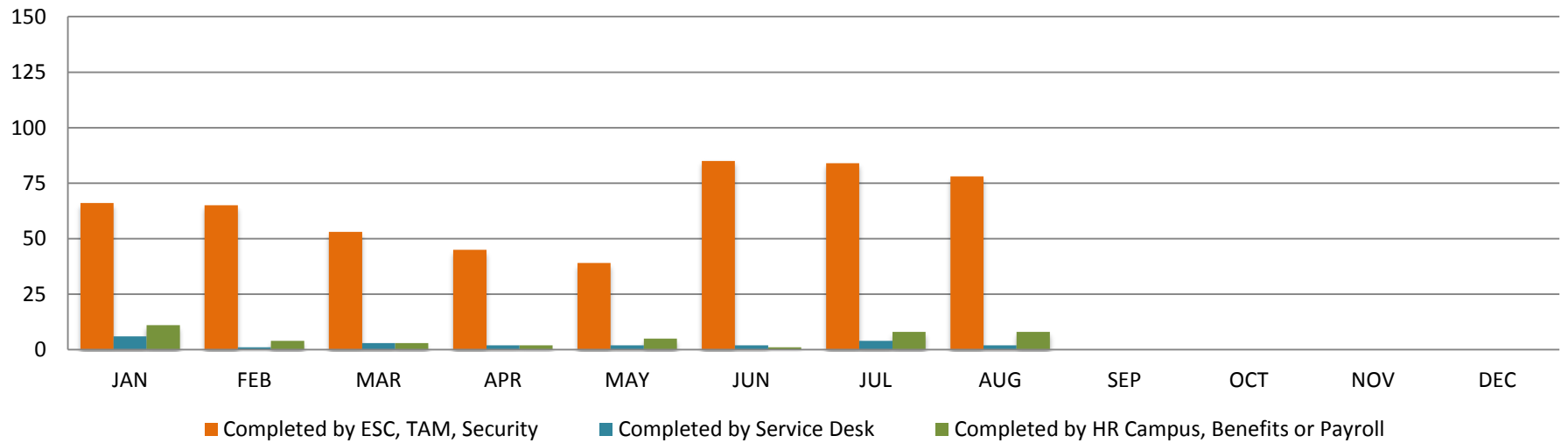
## Service Desk Tickets Created by Campus

2013  
Tickets

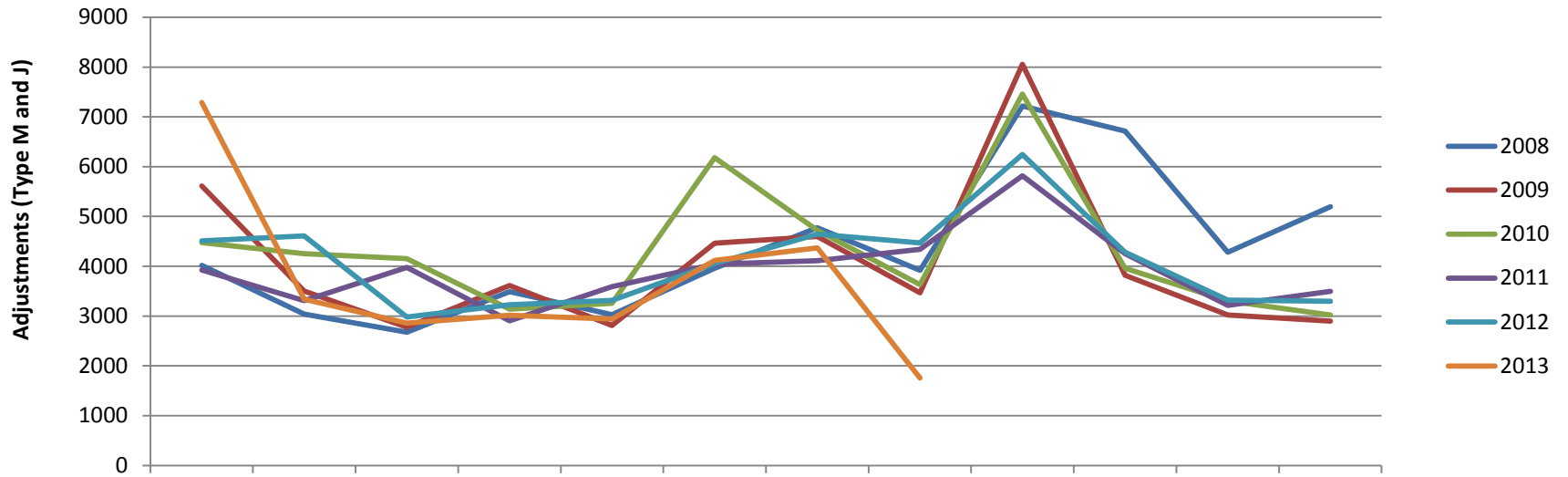


## Production Support

2013  
Tickets



### Pay Adjustment Comparison



### Defects and Change Requests Entered

